

### **Game-Day Policies**

Age Requirement - Every person three years of age and over requires a ticket for admission.

Alcoholic Beverages - Consumption and/or possession of alcoholic beverages are not allowed in any Athletic Department facility unless specifically approved by the University.

Animals - Animals are not permitted in Athletic Department facilities. Special admittance may be granted for seeing-eye dogs and team mascots with their official handlers.

Baby Strollers - Folding baby strollers (collapsible umbrella-style) are allowed in War Memorial Stadium and the Arena Auditorium during athletic events if they can be placed under the patron's seat. Individuals arriving at an event with a stroller that does not adhere to this "fold-up design" will be asked to return it to their car.

Banners, Flyers and Advertisements – All such materials are prohibited at Wyoming Athletic events unless specifically approved by the Wyoming Athletics Department. Requests must be in writing and submitted to the Senior Associate Athletics Director in charge of marketing and promotions. Non-political/commercial signs are permissible at games as long as they are in good taste and do not block the view of fans.

Cameras – Flash photography and video cameras are not permitted at University of Wyoming Athletic events.

Coolers – No coolers of any type will be allowed in War Memorial Stadium or the Arena Auditorium.

Elevator Passes – All persons using the elevator in War Memorial Stadium must present an Athletic Director's box game ticket, a President's box game ticket or a Press Box pass for admittance.

Entry - Gates for Jonah Field at War Memorial Stadium open two hours prior to kickoff. Doors to the Arena Auditorium open one hour prior to tip off. For game times, please refer to our website at [www.wyomingathletics.com](http://www.wyomingathletics.com).

Flags - No flags are permitted in War Memorial Stadium or the Arena Auditorium except those used by participating cheerleaders/mascots.

Items NOT Permitted - Glass bottles, or any other objects that may be used as a projectile, are not allowed in Athletic Department facilities. No food or beverages. Articles such as blankets, diapers bags, backpacks, fanny packs, and purses are subject to check at all gates/entries.

Noisemakers - In accordance with Mountain West Conference policies, the use of artificial noisemakers (cowbells, horns, thunder sticks, whistles, etc.) are not permissible.

Public Address Announcement Requests – Requests for public address announcements must be directed to the Senior Associate Athletics Director for marketing and promotions and will only be conducted for emergency purposes or a lost child situation.

Radios - Radios are permitted, but patrons are encouraged to use headsets or earphones for the consideration of other fans.

Re-entry - Patrons leaving the stadium or arena will have their hand stamped by a ticket taker; patrons must show stamp upon re-entry.

Scalping of Tickets - Tickets may not be resold on University property. It does not matter whether the price is a higher value, face value or a discounted price. Scalpers should be reported to uniformed officers.

Security – All security is coordinated and provided by UW Police Department with cooperation from the Albany County Sheriff's Department, Laramie City Police Department and contracted workers. If you require assistance, please look for a uniformed officer or game-day security.

Smokeless Tobacco - Smokeless tobacco is prohibited.

Smoking – The smoking of cigarettes, cigars, or pipes is prohibited in War Memorial Stadium except in designated areas on the Concourse Level. Smoking is prohibited throughout the Arena Auditorium.

Standing - No standing will be permitted on the ramps, portal entries or in the aisles. All customers must occupy an established seat while the game is in progress.

Ticket Exchanges - Tickets for one game may not be exchanged for tickets for another game.

Umbrellas – Open umbrellas are not permitted within War Memorial Stadium.

### **UW Athletics Department Ticket Office**

The UW Ticket Office is open Monday through Friday from 8 a.m. to 5 p.m. The ticket office also opens at 8 a.m. for all home Saturday football and men's and women's basketball games.

Tickets may be purchased in advance by calling 800-922-9461/307-766-4850 or by visiting the Athletic Department's official website at [www.wyomingathletics.com](http://www.wyomingathletics.com). There is a strict no refund, no exchange policy on all purchased tickets.

For football, tickets may be purchased on game days at the following locations: Willett West Ticket Booth (Arena-Auditorium), Willett East Ticket Booth (Arena-Auditorium), East Ticket Booth (between Gates 4 and 5) and the South End of the Fieldhouse (near Gate 1).

For men's and women's basketball, tickets may be purchased on game days at the following locations: Willett West Ticket Booth (Arena-Auditorium), Willett East Ticket Booth (Arena-Auditorium), Stadium Ticket Booth (Arena-Auditorium) and the Campus Ticket Booth (Arena-Auditorium).

Will Call tickets may be picked up in the Arena Auditorium in the west entrance next to the Main Ticket Office. A picture ID is required to pick up tickets. Tickets may not be resold on University property. Scalpers will be reported to uniformed officers. Please note that no tickets are sold at Will Call.

Player Guest, Recruits and Coaches - The pass gate for home team guests, recruits and coaches is located at Gate 7 at the northeast corner of the stadium. The pass gate for the visiting team is located at Gate 2 on the south side of the stadium. For both the home and visiting basketball teams, the pass gate is located at the Willett West entrance of the Arena Auditorium. Admittance is checked by a pass list and a valid photo ID is required.

Patrons leaving the stadium or arena will have their hand stamped by a ticket taker; patrons must show stamp upon re-entry.

The ticket(s) you have purchased or hold are a revocable license to attend the athletic event. If the ticket holder's conduct endangers or disrupts players, coaches, officials or other patrons, the University reserves the right to remove the ticket holder from the premises. This includes the use of artificial noisemakers, which are prohibited in accordance with Mountain West Conference policies. No refunds or exchanges will be made.

All full-time and part-time benefited (paid athletics fee) students are allowed admittance to regularly scheduled athletic events held on campus by using their student ID card. The student ID card is not good for NCAA Bowl games, post-season basketball contests and other special tournaments, events, etc. Students may enter War Memorial Stadium and the Arena Auditorium at any entrance. Please note special promotions and student clubs may require entry at a specific entrance.

Children and/or spouses of benefited students are permitted to purchase an athletic pass for events by semester terms. Information regarding these passes may be obtained at the Athletic Ticket Office. Seating for those possessing the dependent cards is available in any designated student section.

Arrangements for seats that accommodate wheelchairs can be made in advance by contacting the Wyoming Athletics Ticket Office. Arrangements may also be made in advance for one additional person to accompany the wheelchair user in those areas if seating is available. All additional parties will be assigned seats as close as possible.