

CHAIFETZ ARENA STUDENT TICKET DISTRIBUTION POLICY FOR MEN'S BASKETBALL HOME GAMES

1.0 STUDENT TICKET DISTRIBUTION

All fulltime students will have the ability to purchase up to 75% of the student allotment (unless otherwise specified) of tickets for the season. The remaining 25% will be reserved for individual games and can be purchased based on a first come first served basis during designated pick up times at designated locations (see 7.0 for details).

1.1 Student season ticket account holders will have secure, personal accounts from which to manage their account information.

1.2.1 All registered fulltime students receive an automatic email reminder at the beginning of the season ticket registration period by creating an account with the Saint Louis University Ticket Office.

1.2.2 By registering for tickets, students consent to receiving emails related to their ticket requests. Students can elect to opt-out of receiving additional emails regarding athletics events by checking the "disable emails" option. Students will then receive only those emails related to their ticket requests (e.g. email notification of being awarded a ticket, being placed on the waitlist, etc.).

1.3 Registration for men's basketball season tickets is open from the conclusion of the previous men's basketball regular season until the last business day in June.

1.4 When the number of students that register for season tickets is fewer than the number of tickets available, all registered students receive email notification that (a) each student has been awarded a ticket and (b) how and by what deadline to claim their ticket.

1.4.1 Students who claim a ticket but later decide not use the season ticket for whatever reason must cancel their season ticket at the SLU Box Office no later than September 5, 2008, to avoid being charged.

1.5 If a greater number of students register for season tickets than the number of tickets available, then Loyalty Distribution is automatically initiated (see 2.0 for details).

2.0 LOYALTY DISTRIBUTION

Loyalty Distribution is a loyalty-based lottery that is initiated only when demand for tickets exceeds supply.

2.1 Students who register for tickets have entries in the lottery equal to the number of Loyalty Points earned during the previous academic year (see 3.0 for details). Therefore, students can increase the opportunity to obtain season tickets by attending games, being a member of BLUE CREW, and participating in BLUE CREW events throughout previous athletic seasons.

2.1.1 The first distribution awards 50% (500) of the student season ticket allotment in straight loyalty point order, and then awards 50% of the remaining (250) via lottery weighted by loyalty points.

2.1.2 The above distribution (see 2.1.1) best ensures that the most loyal students receive season tickets, while still providing all students the opportunity to receive season tickets.

2.2 Students who are awarded tickets via Loyalty Distribution receive email notification regarding how and by what deadline to claim their tickets.

2.2.1 Tickets that are awarded but not claimed will revert back to the SLU Box Office and are awarded to students on the waiting list (see 2.3 for details).

2.3 Students who are not awarded tickets via Loyalty Distribution will receive email notification that they have been placed on the waiting list.

2.3.1 If tickets go unclaimed or are claimed and returned during Loyalty Distribution, a second distribution occurs among registrants on the waiting list in straight Loyalty Point order, with students again receiving email notification regarding how and by what deadline to claim their tickets.

2.3.2 Following the second claim period additional students who desire student season tickets can purchase any available season tickets (while supplies last) on the first come basis.

3.0 EARNING LOYALTY POINTS

Loyalty Points are awarded based on attendance and/or participation at SLU and BLUE CREW sanctioned athletic and university events, which will tracked at each respective event. BLUE CREW members will receive priority over non BLUE CREW members.

3.1 Attendance is required to earn Loyalty Points. Zero (0) Loyalty Points are earned simply for registering for a student ticket or claiming a student ticket that has been awarded.

3.1.2 One (1) Loyalty Point is earned for attending any men's basketball game.

3.1.3 Two (2) Loyalty Points are earned for attending any other SLU athletic home contest.

3.1.4 Bonus Loyalty Points will be awarded for those that are current and active BLUE CREW members.

3.2 Loyalty Points may be retained from one academic year to the next (up to five academic years per student). All student accounts at a sophomore level or higher (based

on hours) begin each academic year with a set number of Loyalty Points, based on previous year's attendance. Therefore, an upperclassmen (sophomore or higher) will start the year with more points than a freshman or transfer.

Transfer students who enter SLU will be treated as freshmen and not awarded any points to that point.

(Accumulated no-shows do carry over from year-to-year. See 5.0 for details.)

4.0 TICKET CANCELLATION POLICY

Students that claim a ticket but later decide not to use the season ticket, for whatever reason, must cancel their ticket at the Billiken Ticket Office at Chaifetz Arena no later than September 5 of the respective year, to avoid losing Loyalty Points.

5.0 STUDENT NO-SHOW POLICY

Students will be monitored in the number of times per season and the total number of times during their SLU careers that they be a "no-show" for games. Each student no-show results in another student without a ticket who is denied the opportunity to attend a game.

5.1 Students who accumulate a significant amount of no-shows in one basketball season may be ineligible for tickets the remainder of the season or in extreme cases their SLU career.

6.0 STUDENT ADMISSION TO MEN'S BASKETBALL HOME GAMES

Basic Requirements: admission to all men's basketball home games requires that students present: (a) their valid student ticket and (b) their valid, SLU Student ID.

6.0.1 Each student ticket has printed on it (a) a unique barcode, (b) the student's banner number, and (c) other pertinent information, if necessary.

6.0.2 Student tickets are non-transferable. Students cannot buy, sell, or transfer student tickets to other students, non-students, or any other person. This is designed to eliminate the scalping of student tickets.

6.0.2.1 Student A cannot gain admission using the student ticket of Student B.

6.0.2.2 Student A cannot gain admission using the SLU Student ID of Student B.

6.0.2.3 In the event that a student ticket is duplicated, only the first ticket (barcode) scanned at the student gate will be admitted -- all duplicated tickets will be denied admission. Therefore, it is in students' own interest not to duplicate their tickets.

6.1 Admission to “Sold Out” Men’s Basketball Home Games: If students register for the entire allotment of student season and individual men’s basketball tickets for men’s basketball home games, Loyalty Distribution may assign students an Entry Group and corresponding time for admission to the SLU Arena on game day.

6.1.1 Students are assigned an Entry Group in Loyalty Point order -- the greater the student’s number of Loyalty Points, the earlier the student’s Entry Group.

6.1.1.1 Each Entry Group enjoys an exclusive timeframe to enter Chaifetz Arena.

6.1.1.2 Students’ Entry Group and corresponding time may be printed on their student tickets.

6.1.1.3 Students can always enter later than the time designated for their Entry Group, but never earlier.

6.1.2 Use of Entry Groups for admission to “sold out” men’s basketball home games removes the need for reserved student seating as a means to (a) regulate lines and (b) reduce the potential risk of injury created when students in line enter the student section to claim their preferred seat.

6.2 All student tickets for men’s basketball are general admission seating (unless otherwise specified). This enables students to sit with friends and select their preferred seat location within the student sections at Chaifetz Arena.

6.2.1 Students are welcome to reserve one or two seats for friends with whom they wish to sit with during games. **Students are not permitted to save large blocks of seats.**

7.0 STUDENT INDIVIDUAL GAME TICKETS

Men’s Basketball: student individual game tickets will be available for purchase during specified pick up times. The pick up schedule will be made available prior to the respective men’s basketball season and posted in various locations and on www.slubillikens.com . Tickets will be sold on the first come, first served basis. Current SLU students must present a valid ID to purchase an individual game ticket. Students may also present no more than one (1) fellow students valid ID to purchase a student ticket for that person.

8.0 STUDENT GUEST TICKETS

Men’s Basketball: at this time student guest tickets are not available due to the number of student tickets available (1,000) and the student demand for those tickets.

9.0 STUDENT TICKET ALLOTMENTS

Students receive 1,000 student tickets (unless otherwise specified) for men's basketball home games in the Chaifetz Arena. The areas are 500 fixed season tickets, 250 variable season tickets, 150 individual game tickets, and 100 pep band/spirit squad tickets.

9.1 Loyalty Distribution, when triggered, is conducted separately within these categories.

9.1.2 If students in one enrollment category register for fewer than the number of tickets allotted to that category, the tickets automatically roll-over and are awarded to registrants of the other categories until tickets are awarded to all registrants or the supply of tickets is exhausted.

9.2 Students can check their enrollment status with the Office of the Registrar.

10.0 VIOLATIONS OF THE STUDENT TICKET DISTRIBUTION POLICY

Students who violate provisions of the student ticket distribution policy will be referred to the Office of Student Conduct (OSC) and, when necessary, to the Department of Public Safety (DPS).

10.1 Violations that will result in referrals include, but are not limited to:

10.1.1 The sale or attempted sale of student tickets.

10.1.2 The duplication, replication, or alteration of student tickets.

10.1.3 The presentation of a false, duplicated, replicated, or altered SLU Student ID, or the SLU Student ID of another student, at the student entry gate or the SLU Arena Box Office.

10.1.4 Attempting to enter a "sold out" men's basketball home game in an Entry Group earlier than assigned.

10.1.5 Gaining or attempting to gain unauthorized access to the online student ticket distribution system or the personal account of another student.

10.2 Students found "responsible" for violations of the student ticket distribution policy by OSC or convicted of a criminal act related to the student ticket distribution policy, face the loss of all accumulated Loyalty Points men's basketball, in addition to other penalties.