

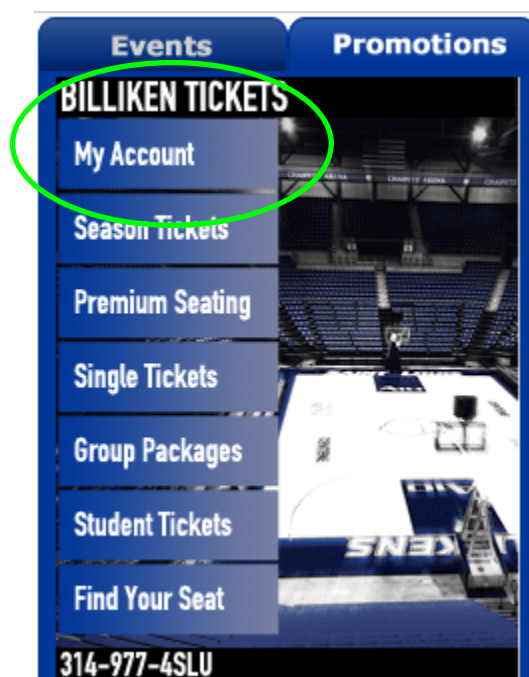
# Renewing Your Season Tickets

You may now renew your season tickets online. To do so you must have your Online Account linked with your Season Ticket Account. This is a very quick process. For information on how to do this please see the “Linking Your Online Account” tutorial by visiting:

<http://slubillikens.cstv.com/tickets/accountmanager.html>

To renew online, follow these simple instructions:

Go to [www.slubillikens.com](http://www.slubillikens.com) and click the “My Account” button as seen below.



At the “Sign In” screen, enter the required information under “Returning Online Customer.” You may enter either the email address which you used when you created the account or your season ticket account number. Enter the password that you established and click “Sign In.”

If you have lost or forgotten your password, then click the link “Forgot Password?” and follow the instructions.

**Sign In**

---

Even if you are a past MetroTix customer, you will need to create a new membership if this is your first SLU ticket purchase. For your convenience, we recommend you use the same email and password as your existing MetroTix account.

**Returning Online Customer**

Already a customer? Enter your login information below.

e-mail/Account #:

Password:

Please note that password is case sensitive.

[Forgot Password?](#)

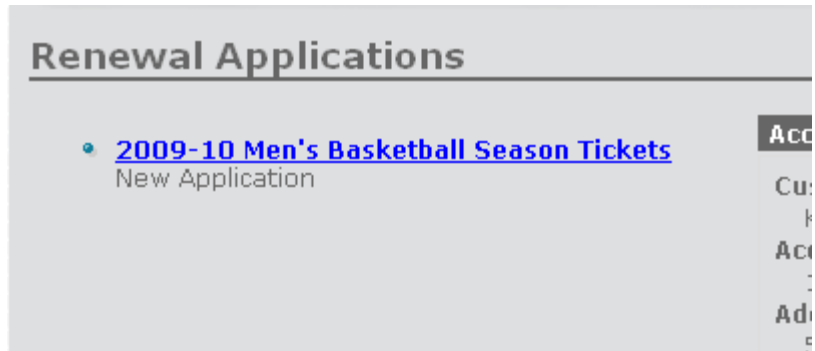
Once you have successfully logged in, click the button that says “Season Renewals.”

**Welcome**

---

At this site you will be able to purchase tickets to Evenue events using your major credit cards.

Click the link for “2009-10 Men’s Basketball Season Tickets.”



The next screen has two parts. The first part titled “Renewable Items” describes what seats are in your account and the required donation that goes along with certain seat locations.

If you are interested in moving or upgrading your seats then indicate this in the “Upgrade Requests” box provided.

The screenshot shows a form titled "Renewable Items". At the top, there is a table with the following data:

Description	Qty	Price	Per Item Fee	Amount
2009-10 MEN'S BASKETBALL SEASON TICKETS	<input type="text" value="3"/>	450.00	3.00	1359.00

Below the table, there is a section for "Seat Location" with a sub-table:

Level	Section	Row	Seat(s)
2	212	M	2
2	212	N	1-2

To the right of the "Seat Location" table is a large empty box labeled "Upgrade Requests".

At the bottom of the form, there is a checkbox labeled "Go Paperless" which is checked. To its right, the text reads: "You can enroll in online invoice delivery and start receiving invoices for your men's basketball season tickets in your email box instead of in the mail."

The second part titled "Additional Items" includes items such as parking and All-Sports Passes.

If you are interested in parking in the Sigma-Aldrich Lot or in purchasing All-Sports passes then you can select those options now. Please note that information regarding additional parking options will be made available at a later date. For more information about parking you can contact the Billiken Club at [billikenclub@slu.edu](mailto:billikenclub@slu.edu) or by calling 314-977-8180.

After you have confirmed that everything is correct you may now select a payment option. You can either pay in full or pay half now and half by July 31st.

Click the "Add To Cart" button.

Additional Items				
Description Price Level / Price Type	Quantity	Price	Per Item Fee	Amount
SIGMA-ALDRICH PARKING 1 / EACH	<input type="text" value="0"/>	131.00	0.00	<input type="text" value="0.00"/>
ALL-SPORTS PASS 1 / EACH	<input type="text" value="0"/>	135.00	0.00	<input type="text" value="0.00"/>
<b>Additional Items Total:</b>				<input type="text" value="0.00"/>
Select Payment Plan: <input type="text" value="Full Payment"/>				
<b>Additional Items - SubTotal:</b>				<input type="text" value="0.00"/>
<b>Application Processing Fee:</b>				<input type="text" value="5.00"/>
<b>Application Total:</b>				<input type="text" value="1364.00"/>
<b>Amount Due Now:</b>				<input type="text" value="1364.00"/>
<b>Application Balance:</b>				<input type="text" value="0.00"/>
<input type="button" value="ADD TO CART"/>				

The next screen is your “Shopping Cart.”

Confirm that this information is correct and click the “Check Out” button.

### Shopping Cart

Application	Application Details	Amount
2009-10 Men's Basketball Season Tickets - New	<a href="#">View Application Details</a>	1364.00





\$0.00 - SEASON TICKETS ▾

Application Cost:	1364.00
Delivery Charge:	0.00
Order Charge:	0.00
<b>Total Cost:</b>	<b>1364.00</b>

The “Payment Information” screen will ask you to provide your credit card information to complete your renewal. Once you have done so click the “Submit Payment” button to complete your renewal.

### Credit Card Information

Store This Credit Card

Credit card type:        

Credit Card Number:

Expiration Date:  ▾  ▾

For your security, we ask that you enter your Card Verification Number.

Card Verification Number:  [What is a Card Verification Number?](#)

**Do not press the 'Submit Payment' button more than once and do not use your browser's 'Back' or 'Refresh' buttons while your order is being processed.**

**If you have any questions or concerns regarding this tutorial or online account management call the Billiken Ticket Office at 314-977-1260 or email tickets@slu.edu.**