

SAN DIEGO STATETM



F O O T B A L L

2017 FOOTBALL GAME DAY GUIDE



We thank you and greatly value your support! Please call the Aztec Athletic Ticket Office at 619.283.7378 with any questions regarding your account.

Regular office hours, San Diego Stadium, Window E (phone or window) are Monday through Friday 9AM-5PM
Window hours on game-day Saturdays are five (5) hours prior to kickoff. Windows open at 9:00AM on Friday, November 24th for New Mexico Game.

ACCOUNT INFORMATION

The Aztec Athletic Ticket Office will reprint season tickets during regular weekday business hours or at the Season Ticket Service window on game day. The season ticket holder of record is the only person who may request and receive the reprinted tickets – No exceptions. Please note that once your tickets have been reprinted or transferred, the barcodes on the original tickets will be invalid and entry will be denied. Please be aware the Aztec Athletic Ticket Office follows a strict NO refunds/NO exchanges policy for tickets.

MINI HELMET REDEMPTION

For paid full football season ticket holders: Look at the bottom lower left hand corner of your season ticket sheet for your mini helmet voucher. Detach and redeem:

August 21st through 25th at the Marketing Suite-Fowler Athletics Center (SDSU campus-FAC1010) 9 am to 5 pm.

August 28th through September 1st at the table outside the Aztec Athletic Ticket Office Window E, San Diego Stadium, 9 am to 5 pm.

Game Night next to the ShopAztecs tent in Aztec Village (San Diego Stadium Parking Lot C1/D1) prior to the games on September 2, 16 & 30.

While supplies last. One mini helmet per voucher. Vouchers will not be replaced if lost.

(Please note the Aztec Athletic Ticket Office does not distribute the mini helmets)



If you can't use your tickets you may transfer or resell them. Eligible accounts may transfer or resell tickets by simply going to Goaztecs.com, click Ticket Center and then "Account Log In." Seller/buyer fees associated with these sales and the payment schedule is determined by Ticketmaster. Ticketmaster Teamexchange is the official resale option for 2017 Football tickets and resale customers receive game day assistance if needed since these tickets are verified by Ticketmaster. Tickets resold on any other sites are not verified through Ticketmaster and are not eligible for game day support. Tickets may be transferred or posted for resale starting August 1st 9 a.m. The forwarding and reselling of tickets is available up to 1 hour prior to game time. Once tickets have been transferred or resold the barcode on the original tickets are invalid.

GAME DAY INFO

GAME TIMES: Please check www.goaztecs.com for updates on Football kickoff times.

AZTEC VILLAGE: Located in parking lot section C1/D1, Aztec Village is the place to be prior to every Aztec home football game! Aztec Village is free to enter and is packed with entertainment for fans of all ages. Inside Aztec Village fans can enjoy music from our DJ, affordable food and beverage options, appearances by Aztec student-athletes and coaches, and a photo booth for select games. The Kids Zone inside Aztec Village includes inflatables, carnival rides, and face painters or characters. Aztec Village will open two and a half hours prior to kickoff (three hours prior to kickoff for September 2 vs. UC Davis/KGB SkyShow) and will close 30 minutes prior to kickoff. Call Christine Morey at the Aztec Athletic Ticket Office with any questions at 619.283.7378 Ext. 3206.

AZTEC CLUB PRE-GAME HOSPITALITY CHANGES: The Champions Club will be moving inside the stadium. Club Lounges 5 and 30 will be available exclusively for our eligible donors (minimum donation of Fighting Aztec \$600 annually with football season tickets), with hosted bar and one buffet meal as in years past. The number of hospitality passes you are eligible for varies according to your donor level. There will be a VIP entrance into the stadium available 2.5 hours prior to kick, where your hospitality pass and game tickets will be scanned upon entry.

ADDITIONAL CHANGES: This year, your hospitality passes will only be available via print-at-home or on your mobile device. You may purchase the entire season (\$119 per pass) or on a game by game basis (\$20 per pass per game) using your SDSU AccountManager account. You will have access to both Club locations for the \$20 entry fee. Contact the Aztec Club Office at 619-594-6444 with any questions.

WARRIOR WALK: Welcome the Aztec football team to San Diego Stadium at the "Warrior Walk" two hours 15 minutes prior to kickoff in the San Diego Stadium parking lot section F2-F4. Fans are encouraged to tailgate in this area.

PARKING PRICES: Parking is still just \$10 per game for vehicles under 20 feet long (vehicles more than 20 feet long will be charged \$20). Parking lots will open five (5) hours prior to kickoff. This is our annual reminder to arrive early or take the trolley for the KGB SkyShow game versus UC Davis on September 2nd. Patrons with a valid Disabled Parking placard and proper ID may park free of charge when entering through the main parking gate at San Diego Stadium.

NO RE-ENTRY: Please note re-entry will not be permitted for Aztec home football games (patrons with special needs or medical needs will still be permitted to leave and re-enter via Guest Services Gate F).

OTHER IMPORTANT NOTES:

- For the convenience of all fans, tailgating must be limited to your individual parking space. Tailgating is NOT permitted on the concrete finger walks. Glass bottles are not permitted in the San Diego Stadium parking lots.
- Children two (2) years of age and under are not required to have a ticket for Aztec home games, provided the child sits on a ticket holder's lap.
- San Diego Stadium is a non-smoking facility.
- Gates into the stadium open two (2) hours prior to game time.
- **CARRY-IN ITEMS:** Food in a small plastic bag and factory-sealed plastic water bottles ½ liter, 17 oz. or less (limit two per person) are allowed into the stadium. Bottles, cans, coolers, backpacks, and bags larger than 12"x6"x12" are prohibited from entering the stadium. All items are subject to search and/or may not be admitted.
- Beer sales at concession stands end at the conclusion of the 3rd quarter and patrons may purchase two servings per person through halftime and one beer per person during the 3rd quarter (1 serving per customer in the SDSU Student Section).