

STUDENT TICKET DISTRIBUTION POLICY FOR UNIVERSITY OF SOUTH CAROLINA FOOTBALL, MEN'S/WOMEN'S BASKETBALL, AND BASEBALL HOME GAMES

1.0 ONLINE STUDENT TICKET DISTRIBUTION

1.1 Students request student football tickets online via Ticketmaster on their [Student Account Manager](#) on a weekly basis for the 2016 Gamecock Football Season.

1.1.1 Students' log-in information is generated by the Ticketmaster system and distributed via email. The student's Carolina Card MUST be made.

1.1.2 All correspondence from Ticketmaster will be sent to the student's email address ONLY. The student's email address should end with **email.sc.edu**.

1.1.3 Student tickets for football, men's and women's basketball, and baseball are transferred by the student to their Carolina Card. You MUST have a valid, current Carolina Card with you at all times. Students who have lost or misplaced their Carolina Card can get a replacement ID at the Carolina Card Office in the Russell House basement for \$35. For additional information go to their website <http://carolinacard.sc.edu> or call 803-777-1708.

1.1.4 **Currently enrolled, registered University of South Carolina at Columbia students are eligible to receive one (1) ticket to each home football games. Paying your tuition and fees DOES NOT guarantee a ticket to each game.**

1.1.4.1 An optional "Athletics Event Fee" is available to students that are enrolled in more than 6 credit hours at USC-Columbia. For more information regarding the "Athletics Event Fee" please contact the Bursar's Office (803-777-4233). The Bursar's Office is open Monday-Friday from 8:30 a.m. to 5:00 p.m. They are located on 518 Main Street – Columbia, South Carolina.

1.1.4.1.1 As per the Bursar's fee payment guidelines; students enrolled in less than six (6) credit hours for a semester are **not** eligible to pay the optional fee and are therefore not eligible to participate in the student ticketing system. The Bursar's fee payment guidelines can be found at <http://www.sc.edu/bursar/fees.shtml>.

- 1.1.5 Students attending University of South Carolina campuses other than Columbia **are NOT** eligible to receive student tickets for USC-Columbia sporting events through this Ticketmaster system.

2.0 STUDENT FOOTBALL TICKET DISTRIBUTION

- 2.1 The request period for student football tickets is open for 2 (two) days. **There is no advantage to being the first student to request, nor is there a disadvantage to being the last to request.**
- 2.2 When the number of students that requested is fewer than the number of tickets available, all students that requested will receive an email notification that (a) each student has been awarded a ticket and (b) how and by what deadline to claim their ticket.
- 2.2.1 Students then have **two (2) days to claim the ticket they were awarded.**
- 2.2.2 Following the two-day claim period for students who requested a ticket, additional students who desire to attend the game can claim any available tickets during the on demand period up until 4:00pm on the day **PRIOR** to the home football game.
- 2.2.3 Students who claim a ticket but later decide not to attend the game for whatever reason must cancel their ticket on the Student Account Manager.
- 2.3 If the number of requests for student football tickets exceed the allotment, then students are put in point order from largest to smallest based on reward points and are awarded that way.

2016 Gamecock Football Ticket Distribution Schedule

Game Date	Opponent	Request Period	Claim Period	On Demand
Saturday, September 17	East Carolina (Parents Weekend)	September 12-13	September 14-15	September 15-16
Saturday, October 1	Texas A&M	September 26-27	September 28-29	September 29-30
Saturday, October 8	Georgia	October 3-4	October 5-6	October 6-7
Saturday, October 22	UMass	October 17-18	October 19-20	October 20-21
Saturday, October 29	Tennessee	October 24-25	October 26-27	October 27-28
Saturday, November 5	Missouri (Homecoming)	October 31-November 1	November 2-3	November 3-4
Saturday, November 19	Western Carolina	November 14-15	November 16-17	November 17-18

3.0 ONLINE DISTRIBUTION – MEN’S/WOMEN’S BASKETBALL & BASEBALL

- 3.1 Student tickets for men’s/women’s basketball and baseball will be available on a first come, first serve basis on the student ticketing website
- 3.2 The Student Ticketing Office will transfer the student ticket onto the student’s Carolina Card
- 3.3 Reward points are not factored into tickets for men’s/women’s basketball & baseball games unless demand exceeds allotment

4.0 TICKET DISTRIBUTION – OLYMPIC SPORTS

- 4.1 Student tickets for all other home Gamecock athletic events can be obtained by attending the event and showing your Carolina Card at the door.
- 4.2 Points are acquired by getting your Carolina Card scanned by a representative from the Gamecock Rewards staff.

5.0 REWARD POINTS

- 5.1 Reward Points are awarded based on attendance at home Gamecock athletic events, which is tracked via handheld scanners at the student entrance(s) at Gamecock athletic facilities.
 - 5.1.1 A student’s total Reward Points can never fall below zero (0).
 - 5.1.2 Zero (0) Reward Points are earned simply for registering for a student ticket or claiming a student ticket that has been awarded.
 - 5.1.3 **Attendance is required to earn Reward Points. Students must have their ticket scanned at the student entry gates at to earn Reward Points for attending a game.**
 - 5.1.4 Scanners remain available at the Student Gate at the Northeast Corner at Williams-Brice Stadium until halftime of football games, at the College St. entrance of the Colonial Life Arena until the start of the halftime of basketball games and at the center and right field gates at Carolina Stadium until two hours after the start of baseball games. **No students will be admitted after the gates are closed at these designated times as per the policies of the Department of Athletics and the University of South Carolina.**
 - 5.1.5 Reward Point distributions for games are based on each specific sport.
- 5.2 Students will only receive Reward Points for using a ticket issued through the online student ticketing system. Students who enter using any other type of

ticket, including student tickets distributed at the venues on game day, will receive zero (0) Reward Points.

- 5.3 Reward points are not sport-specific. Points accumulated by attending all home Gamecock athletic events can apply to ticket registration for any of the sports offered through the online student ticketing system.
- 5.4 Reward points are updated by Athletic Department Marketing and will take 3 to 5 business days to show up. Any questions regarding points should be directed to Gamecock Rewards at sreward@mailbox.sc.edu.
- 5.5 The Cap date will be the first day of class each fall semester. At this time, seniority points will be awarded and a maximum number of available points will be determined for the new academic year based on available games. Reward point information is available in the student's account manager.

6.0 FOOTBALL TICKETING POLICIES

- 6.1 If a student has a General Admission (sit anywhere between sections 23-34) ticket: the student **MUST** have their Carolina Card scanned at the student gates at Williams-Brice Stadium in order to receive points available for that particular game. Attendance is required to receive points.
- 6.2 If a student has an assigned seat in the upper deck: the student **MUST** have their Carolina Card and their online print-at-home student ticket scanned at the student gates at Williams-Brice Stadium in order to receive the points available for that particular game. Attendance is required to receive points.
- 6.3 The point breakdown for football will be as follows:
 - 6.3.1 **Two (2) Reward Points** are earned for attending a non-Southeastern Conference (SEC) football game.
 - 6.3.2 **One (1) Reward Point** is earned for attending a Southeastern-Conference (SEC) football game.
 - 6.3.3 **One (1) extra Reward Point** can be earned for remaining the entire game and receiving an attendance voucher that can be redeemed at Davis Field the following week.
- 6.4 According to the online student ticketing cancellation policies; Students who claim a ticket but later decide not to attend the game for whatever reason must cancel their ticket online no later than kickoff on game day for home football games. **Zero (0) Reward Points will be gained or lost if the student cancels his/her ticket prior to this cutoff time.**

6.5 As per the Student No-Show Policies, students are limited in the number of times per football season and the total number of times during their South Carolina football careers that they can be a no-show for games.

6.5.1 The **football** no-show policy is as such:

6.5.1.1 Students who accumulate **one (1) no-show in one football season** will be ineligible for football tickets the remainder of the football season.

6.5.1.2 Students who accumulate **three (3) no-shows in football during their South Carolina careers** will be ineligible for football tickets for the remainder of their careers at the University of South Carolina.

6.6 As per the Student Admission policies admission to all home football games requires that students present: **(a) their valid student ticket and/or (b) their valid Carolina Card.**

6.6.1 Student tickets for football games are located in the upper and lower levels at Williams-Brice Stadium.

6.6.1.1 Student seating is located in Sections 23-34 in the lower levels at Williams-Brice Stadium.

6.6.2 Students with lower deck tickets MUST enter the Student Entrance gate in the Northeast Corner of Williams-Brice Stadium.

6.6.3 Students with upper deck tickets can enter any general public gate of Williams-Brice Stadium that is not the Student Gate.

6.7 There are 9,288 lower deck student tickets allotted for home football games at Williams-Brice Stadium. Additional upper deck tickets may be available.

7.0 BASKETBALL TICKETING POLICIES

7.1 All students must have their Carolina Card scanned at the College Street entrance at The Colonial Life Arena in order to receive points available for that particular game. Attendance is required to receive points.

7.2 Point breakdown for basketball will be as follows:

7.2.1 **Two (2) Reward Points** are earned for attending a non-Southeastern Conference (SEC) basketball game.

- 7.2.2 **One (1) Reward Point** is earned for attending a Southeastern-Conference (SEC) basketball game.
- 7.3 According to the online student ticketing cancellation policies; Students who claim a ticket but later decide not to attend the game for whatever reason must cancel their ticket no later than two hours prior to game time for home basketball games. **Zero (0) Reward Points will be gained or lost if the student cancels his/her ticket prior to this cutoff time.**
- 7.4 As per the Student No-Show Policies, students are limited in the number of times per basketball season and the total number of times during their South Carolina basketball careers that they can be a no-show for games.
- 7.4.1 The **basketball** no-show policy is as such:
- 7.4.1.1 Students who accumulate **four (4) no-shows in one basketball season (including men's and women's basketball)** will be ineligible for basketball tickets the remainder of the basketball season.
- 7.4.1.2 Students who accumulate **eight (8) no-shows in basketball during their South Carolina careers** will be ineligible for basketball tickets for the remainder of their careers at the University of South Carolina.
- 7.5 As per the Student Admission policies admission to all home basketball games requires that students present: **(a) their valid Carolina Card.**
- 7.5.1 All student section tickets for basketball are general admission valid only in designated student sections at the Colonial Life Arena.
- 7.5.2 Students should enter the Colonial Life Arena through the College St. Entrance of the Arena.
- 7.6 There are 2,500 student tickets allotted for men's and women's home basketball games at the Colonial Life Arena.
- 7.6.1 Student seating is located in Sections 110-112, and rows 1-8 in Sections 113-115.

8.0 BASEBALL TICKETING POLICIES

- 8.1 All students must have their Carolina Card scanned at Gate 2 at Carolina Stadium in order to receive the points available for that particular game. Attendance is required to receive points.
- 8.2 The point breakdown for baseball will be as follows:
- 8.2.1 **One (1) Reward Point** is earned for attending any home baseball game, regardless of conference or non-conference.
- 8.3 According to the online student ticketing cancellation policies; Students who claim a ticket but later decide not to attend the game for whatever reason must cancel their ticket no later than two hours prior to game time for home baseball games. **Zero (0) Reward Points will be gained or lost if the student cancels his/her ticket prior to this cutoff time.**
- 8.4 As per the Student No-Show Policies (see section 9.0 for details), students are limited in the number of times per baseball season and the total number of times during their South Carolina baseball careers they can be a no-show for games.
- 8.4.1 The **baseball** no-show policy is as such:
- 8.4.1.1 Students who accumulate **two (2) no-shows in one baseball season** will be ineligible for baseball tickets the remainder of the baseball season.
- 8.4.1.2 Students who accumulate **five (5) total no-shows in baseball during their South Carolina careers** will be ineligible for baseball tickets for the remainder of their careers at the University of South Carolina.
- 8.5 As per the Student Admission policies admission to all home baseball games requires that students present: **(a) their valid Carolina Card.**
- 8.5.1 All student section tickets for baseball are general admission valid only in Section 1 and general admission seating areas at Carolina Stadium.
- 8.5.2 Students should enter Carolina Stadium through Gate 2 at the Stadium.
- 8.6 There are 750 student tickets allotted for home baseball games at the Carolina Stadium.

9.0 REWARD POINTS AWARDED BASED ON ROLLOVER AND SENIORITY

- 9.1 10% of the total Reward Points are retained from one academic year to the next.
- 9.2 Reward points based on seniority will be distributed at the beginning of each fall semester (academic year) as follows:
- 9.2.1 Freshman – **Three (3) seniority points**
 - 9.2.2 Sophomore – **Four (4) seniority points**
 - 9.2.3 Junior – **Six (6) seniority points**
 - 9.2.4 Senior – **Eight (8) seniority points**
 - 9.2.5 Graduate students – **Six (6) seniority points**
- 9.3 **A student’s seniority standing will be based on University of South Carolina credit hours only.**
- 9.4 **Students that enroll into their perspective graduate programs do not retain 10% of their points if they attended the University during their undergraduate career. Those points start over.**

10.0 STUDENT NO-SHOW POLICY

- 10.1 Students are limited in the number of times per season and the total number of times during their South Carolina careers that they can be a no-show for games. Each student no-show results in another student without a ticket who is denied the opportunity to attend a game.
- 10.2 The **football** no-show policy is as such:
- 10.2.1 Students who accumulate **one (1) no-show in one football season** will be ineligible for tickets the remainder of the football season.
 - 10.2.2 Students who accumulate **three (3) total no-shows in football during their South Carolina careers** will be ineligible for football tickets for the remainder of their careers at the University of South Carolina.
- 10.3 The **basketball** no-show policy is as such:

- 10.3.1 Students who accumulate **four (4) no-shows in one basketball season (including men's and women's basketball)** will be ineligible for tickets for the remainder of the basketball season.
- 10.3.2 Students who accumulate **eight (8) total no-shows in basketball during their South Carolina careers** will be ineligible for basketball tickets for the remainder of their careers at the University of South Carolina.
- 10.4 The **baseball** no-show policy is as such:
- 10.4.1 Students who accumulate **two (2) no-shows in one baseball season** will be ineligible for baseball tickets for the remainder of the baseball season.
- 10.4.2 Students who accumulate **five (5) total no-shows in baseball during their South Carolina careers** will be ineligible for baseball tickets for the remainder of their careers at the University of South Carolina.
- 10.5 Reward points will be updated by Athletic Department Marketing and will take 3-5 business days to show up on the student's account. Any questions regarding points should be directed to Gamecock Rewards at sreward@mailbox.sc.edu.

11.0 STUDENT TICKET ADVISORY COMMITTEE

- 11.1 An advisory committee will be established to oversee the student ticket distribution system.
- 11.2 The Student Ticket Advisory Committee (STAC), exists independently under the Division of Student Affairs, and is not affiliated with any other student organization.
- 11.3 The Student Ticket Advisory Committee was created with the sole purpose of overseeing the online student ticketing distribution system, establishing policies and procedures and engaging in any necessary discretionary actions against policy violators.
- 11.4 The Student Ticket Advisory Committee has the authority to recommend the temporary or permanent removal of any students' ticketing privileges (see section 13.0 for details).
- 11.5 Membership to the Student Ticket Advisory Committee is based on a two step application process consisting of a written application and an interview.

11.6 The committee is led by a student director, advised by a Student Life Staff member, and is overseen by the Department of Student Life.

11.7 The Student Ticket Advisory Committee is committed to increasing student attendance and participation at Gamecock Athletic events in an attempt to increase student involvement at the University of South Carolina.

12.0 VIOLATIONS OF THE STUDENT TICKET DISTRIBUTION POLICY

12.1 Students who violate provisions of the student ticket distribution policy will be referred to the Student Ticket Advisory Committee for review.

12.1.1 Students will receive a minimum suspension of 2 games, directly following the game in which the violation occurred.

12.1.2 The Student Ticket Advisory Committee reserves the right to make case specific decisions based on each student's violation.

12.1.3 Repeat violators of the student ticket policy will be suspended from all South Carolina football, men's/women's basketball and baseball games for one calendar year from which the violation occurred.

12.1.4 Students will have the right to appeal all violations of the Student Ticket Policy

12.1.5 Students may also be referred to the Office of Student Judicial Programs (OSJP) and, when necessary, to the USC Police Department for additional penalties.

12.2 Violations that will result in suspension and possible referrals include, but are not limited to:

12.2.1 The sale or attempted sale of student tickets or Carolina Card.

12.2.2 The duplication, replication, or alteration of student tickets

12.2.3 The presentation of a false, duplicated, replicated, or altered Carolina Card, or the Carolina Card of another student, at the student entry gate.

12.2.4 Gaining or attempting to gain unauthorized access to the online student ticket distribution system or the personal account of another student.

12.2.5 Violations of stadium/arena rules.

12.2.6 If you are ejected from any sporting event.

12.3 **The ticket holder is responsible for their own Carolina Card. NO EXCEPTIONS.** Your Carolina Card is how you gain access into all home games. If your ticket or Carolina Card is used by another student, you will be held accountable and will be referred to the Student Ticket Advisory Committee for further action. If your student ticket or Carolina Card is lost or stolen a replacement ID may be purchased at the Carolina Card Office for \$35.

12.4 Students found responsible for violations of the student ticket distribution policy by the Office of Student Judicial Programs or convicted of a criminal act related to the student ticket distribution policy, face the loss of all accumulated Reward Points in football, baseball, and men's and women's basketball, in addition to other penalties.

13.0 REVISIONS OF THE STUDENT TICKET DISTRIBUTION POLICY

13.1 This policy is subject to change and will be re-evaluated and updated on a regular basis by the Student Ticket Advisory Committee (STAC) to ensure cohesion and to increase the success of the system overall.

13.2 Please send any suggestions or concerns regarding policy to sastutix@mailbox.sc.edu or call the Student Ticketing Office at 803.777.6102.