1.0 ONLINE STUDENT TICKET DISTRIBUTION - FOOTBALL

1.1 Students request online via Ticketmaster on their Student Account Manager for student tickets to the 2012 football season

1.1.1 The Gamecock Ticket Office will generate the student log-in information and send it out via email

1.1.2 All correspondence from Ticketmaster will be sent to the student’s email address ONLY. The student’s email should end with email.sc.edu.

1.1.3 Currently enrolled, fee-paying University of South Carolina at Columbia students is eligible to receive one (1) football season ticket. Paying your fees DOES NOT guarantee a football season ticket.

1.1.3.1 All graduate students and part-time students must pay an optional “Athletics Event Fee” through the Bursar’s Office (803-777-4233) in order to be eligible for the use of student ticketing system. The Bursar’s Office is open Monday-Friday from 8:30 a.m. to 5:00 p.m.

1.1.3.1.1 As per the Bursar’s fee payment guidelines; students enrolled in less than six (6) credit hours for a semester are not eligible to pay the optional fee and are therefore not eligible to participate in utilizing the student ticketing system. The Bursar’s fee payment guidelines can be found at http://www.sc.edu/bursar/optfees/0941.

1.1.4 Students attending University of South Carolina campuses other than Columbia are not eligible to receive student tickets for USC-Columbia sporting events through the student ticketing system.

1.2 Student Season Football Ticket Lottery

1.2.1 Students will register for the Student Season Football Ticket Lottery towards the end of the Spring semester and during Summer Orientation (April 16, 2012 – July 10, 2012).

1.2.2 Students MUST be registered for AT LEAST 12 CREDIT HOURS to be eligible for the lottery.
1.2.3 The lottery is based on the number of points accumulated from the previous academic school year
1.2.4 Students will receive an email notifying them whether or not they received a student football season ticket
1.2.5 Students who receive a student ticket will receive an email with the necessary steps to secure their student season football ticket
1.2.6 Students who do NOT receive a student season football ticket will have the opportunity to use unclaimed tickets via the Student Ticket Exchange page on a first come, first serve basis

1.3 **Claiming your Student Season Football Ticket**
1.3.1 During the week of each game, the student MUST claim their ticket and transfer it on their Carolina Card EVERY THURSDAY by 5:00 p.m.
1.3.2 After 5:00 p.m. on Thursday, all unclaimed tickets will be available for students without season tickets on the Student Ticket Donation page

1.4 **Student Ticket Donation Page**
1.4.1 All unclaimed football tickets will be available on a first come, first serve basis on this page
1.4.2 Students can select the available ticket and transfer it to their Carolina Card

2.0 **ONLINE DISTRIBUTION – MEN’S/WOMEN’S BASKETBALL & BASEBALL**

2.1 Student tickets for men’s/women’s basketball and baseball will be available on a first come, first serve basis on the student ticketing website

2.2 The student is responsible for transferring the student ticket onto their Carolina Card

2.3 There is no lottery for men’s/women’s basketball and baseball

3.0 **LOYALTY DISTRIBUTION**

3.1 Loyalty Distribution is a loyalty-based weighted lottery. The lottery is used only during registration for a student season football ticket when the demand exceeds the allotment.

3.2 Loyalty Points are awarded based on attendance at home football, men’s/women’s basketball and baseball games, which is tracked via handheld scanners at the student entrances at Williams-Brice Stadium, The Colonial Life Arena, and Carolina Stadium.
3.2.1 A student’s total Loyalty Points can never fall below zero (0).

3.2.2 Attendance is required to earn Loyalty Points. Students must have their ticket or Carolina Card scanned at the student entry gates at Williams-Brice stadium, the Colonial Life Arena and Carolina Stadium to earn Loyalty Points for attending a game.

3.2.3 Scanners remain available at the student entry gates at Williams-Brice stadium until the start of the 3rd quarter of football games, at the College St. entrance of the Colonial Life Arena until the start of the second half of basketball games and at the center and right field gates at Carolina Stadium until two hours after the start of baseball games. **No students will be admitted after the gates are closed at these designated times as per the policies of the Department of Athletics and the University of South Carolina.**

3.2.4 Loyalty Point distributions for games are based on each specific sport.

3.3 Students will only receive Loyalty Points for using a ticket issued through the online student ticketing system. Students who enter using any other type of ticket, including student tickets distributed at the venues on game day, will receive zero (0) Loyalty Points.

3.4 Loyalty points are not sport-specific. Points accumulated by attending football, men’s/women’s basketball and baseball games can apply to ticket registration for any of the sports offered through the online student ticketing system.

3.5 Students who attend games as official members of the USC Marching Band, Varsity athletes, University Ambassadors, interns, student workers, etc. will not be granted Loyalty Points for games they attend. These students will not participate in the student ticket distribution. Specific instances involving these students will be handled on a case by case basis.

3.6 Students have one (1) working day after attending each home game to verify that they received the appropriate number of Loyalty Points for attendance. Appeals should be made to the Department of Student Life, in writing, within the one (1) day limit. After one (1) day, the number of Loyalty Points becomes permanent in their record. The Student Ticket Advisory Committee (STAC) will handle the appeal process (see section 12.0 for details). **In order for an appeal to be processed, the student must present their hardcopy ticket along with a valid excuse to the Department of Student Life (located in Suite 115 of the Russell House West Wing).**
4.0 FOOTBALL TICKETING POLICIES

4.1 If a student has a General Admission (sit anywhere in the lower level) season ticket: the student MUST have their Carolina Card scanned at the student gates at Williams-Brice Stadium in order to receive points available for that particular game. Attendance is required to receive points.

4.2 If a student has an assigned seat in the upper deck: the student MUST have their Carolina Card and their online print-at-home student ticket scanned at the student gates at Williams-Brice Stadium in order to receive the points available for that particular game. Attendance is required to receive points.

4.3 Point breakdowns for football will be as follows:

4.3.1 Two (2) Loyalty Points are earned for attending a non-Southeastern Conference (SEC) football game.

4.3.2 One (1) Loyalty Point is earned for attending a Southeastern-Conference (SEC) football game.

4.3.3 One (1) extra Loyalty Point is earned for entering the stadium more than one hour prior to kickoff (see section 10.0 for details).

4.4 According to the online student ticketing cancellation policies (see section 8.0 for details), Students who claim a ticket but later decide not to attend the game for whatever reason must transfer the ticket to the Student Ticket Donation page. This is a student-to-student transfer. The unclaimed tickets can then be picked up by students that did not receive one. Zero (0) Loyalty Points will be gained or lost if the student cancels his/her ticket prior to this cutoff time.

4.4.1 For Southeastern Conference (SEC) football games:

4.4.1.1 One (1) Loyalty Points is deducted if a student claims a ticket but does not attend the game without cancelling.

4.4.2 For non-Southeastern Conference (SEC) football games:

4.4.2.1 Two (2) Loyalty Points are deducted if a student claims a ticket and does not attend the game without cancelling.

4.5 As per the Student No-Show Policies (see section 9.0 for details), students are limited in the number of times per football season and the total number of
times during their South Carolina football careers that they can be a no-show for games.

4.5.1 The **football** no-show policy is as such:

4.5.1.1 Students who accumulate **one (1) no-show in one football season** will be ineligible for football tickets the remainder of the football season.

4.5.1.2 Students who accumulate **four (4) no-shows in football during their South Carolina careers** will be ineligible for football tickets for the remainder of their careers at the University of South Carolina.

4.6 As per the Student Admission policies (see section 10.0 for details) admission to all home football games requires that students present: **(a) their valid Carolina Card and/or (b) their valid student ticket.**

4.6.1 Student tickets for football are located in the upper and lower levels at Williams-Brice Stadium.

4.6.1.1 Student seating is located in Sections 23-34 in the lower level and specific section(s) in the upper level.

4.6.2 Students with “general admission” tickets should enter Williams-Brice Stadium through gates 23, 25 and 26. Students with a print-at-home ticket should enter Williams-Brice Stadium through gate 18.

**5.0 BASKETBALL TICKETING POLICIES**

5.1 All students must have their Carolina Card scanned at the student entrance at The Colonial Life Arena in order to receive the points available for that particular game. Attendance is required to receive points.

5.2 Point breakdown for basketball will be as follows:

5.2.1 **Two (2) Loyalty Points** are earned for attending a non-Southeastern Conference (SEC) basketball game.

5.2.2 **One (1) Loyalty Point** is earned for attending a Southeastern-Conference (SEC) basketball game.

5.3 According to the online student ticketing cancellation policies (see section 8.0 for details); Students who claim a ticket but later decide not to attend the game for whatever reason must cancel their ticket no later than two hours prior to
game time for home basketball games. **Zero (0) Loyalty Points will be gained or lost if the student cancels his/her ticket prior to this cutoff time.**

5.3.1 For Southeastern Conference (SEC) basketball games:

5.3.1.1 **One (1) Loyalty Points is deducted** if a student claims a ticket but does not attend the game without cancelling.

5.3.2 For non-Southeastern Conference (SEC) basketball games:

5.3.2.1 **Two (2) Loyalty Points are deducted** if a student claims a ticket and does not attend the game without cancelling.

5.4 As per the Student No-Show Policies (see section 9.0 for details), students are limited in the number of times per basketball season and the total number of times during their South Carolina basketball careers that they can be a no-show for games.

5.4.1 The **basketball** no-show policy is as such:

5.4.1.1 Students who accumulate **four (4) no-shows in one basketball season (including men’s and women’s basketball)** will be ineligible for basketball tickets the remainder of the basketball season.

5.4.1.2 Students who accumulate **eight (8) no-shows in basketball during their South Carolina careers** will be ineligible for basketball tickets for the remainder of their careers at the University of South Carolina.

5.5 As per the Student Admission policies (see section 10.0 for details) admission to all home basketball games requires that students present: (a) **their valid Carolina Card.**

5.5.1 All student section tickets for basketball are general admission valid only in designated student sections at the Colonial Life Arena.

5.5.2 Students should enter the Colonial Life Arena through the College St. Entrance of the Arena.

5.6 There are 2,500 student tickets allotted for home basketball games at the Colonial Life Arena.

5.6.1 Student seating is located in Sections 111 and 112, and 113-115.
6.0 BASEBALL TICKETING POLICIES

6.1 All students must have their Carolina Card scanned at the center and right field entrances at Carolina Stadium in order to receive the points available for that particular game. Attendance is required to receive points.

6.2 The point breakdown for baseball will be as follows:

   6.2.1 **One (1) Loyalty Point** is earned for attending any home baseball game, regardless of conference or non-conference.

6.3 According to the online student ticketing cancellation policies (see section 8.0 for details); Students who claim a ticket but later decide not to attend the game for whatever reason must transfer the ticket to the Student Ticket Donation page. The unclaimed tickets can then be picked up by students that did not receive one.

   6.3.1 For all home baseball games regardless of conference or non conference:

       6.3.1.1 **One (1) Loyalty Point is deducted** if a student claims a ticket and does not attend the game without cancelling.

6.4 As per the Student No-Show Policies (see section 9.0 for details), students are limited in the number of times per baseball season and the total number of times during their South Carolina baseball careers they can be a no-show for games.

   6.4.1 The baseball no-show policy is as such:

       6.4.1.1 Students who accumulate two (2) no-shows in one baseball season will be ineligible for baseball tickets the remainder of the baseball season.

       6.4.1.2 Students who accumulate five (5) total no-shows in baseball during their South Carolina careers will be ineligible for baseball tickets for the remainder of their careers at the University of South Carolina.

6.5 As per the Student Admission policies (see section 10.0 for details) admission to all home baseball games requires that students present: (a) their valid student ticket and (b) their valid Carolina Card.
6.5.1 All student section tickets for baseball are general admission valid only in designated student sections and general admission seating areas at Carolina Stadium.

6.5.2 Students should enter Carolina Stadium through the center and right field gates at the Stadium.

6.6 There are 750 student tickets allotted for home baseball games at the Carolina Stadium.

7.0 LOYALTY POINTS AWARDED BASED ON ROLLOVER AND SENIORITY

7.1 10% of the total Loyalty Points are retained from one academic year to the next. (Accumulated no-shows will also be carried over from one year to the next. See section 9.0 for details).

7.2 Loyalty points based on seniority will be distributed at the beginning of each fall semester (academic year) as follows:

   7.2.1 Freshman – Three (3) seniority points
   7.2.2 Sophomore – Four (4) seniority points
   7.2.3 Junior – Six (6) seniority points
   7.2.4 Senior – Eight (8) seniority points
   7.2.5 Graduate students – Six (6) seniority points

7.3 A student’s seniority standing will be based on University of South Carolina credit hours only.

8.0 STUDENT NO-SHOW POLICY

8.1 Students are limited in the number of times per season and the total number of times during their South Carolina careers that they can be a no-show for games. Each student no-show results in another student without a ticket who is denied the opportunity to attend a game.

8.2 The football no-show policy is as such:
8.2.1 Students who accumulate **one (1) no-show in one football season** will be ineligible for tickets the remainder of the football season.

8.2.2 Students who accumulate **four (4) total no-shows in football during their South Carolina careers** will be ineligible for football tickets for the remainder of their careers at the University of South Carolina.

8.3 The **basketball** no-show policy is as such:

8.3.1 Students who accumulate **four (4) no-shows in one basketball season (including men’s and women’s basketball)** will be ineligible for tickets for the remainder of the basketball season.

8.3.2 Students who accumulate **eight (8) total no-shows in basketball during their South Carolina careers** will be ineligible for basketball tickets for the remainder of their careers at the University of South Carolina.

8.4 The **baseball** no-show policy is as such:

8.4.1 Students who accumulate **two (2) no-shows in one baseball season** will be ineligible for baseball tickets for the remainder of the baseball season.

8.4.2 Students who accumulate **five (5) total no-shows in baseball during their South Carolina careers** will be ineligible for baseball tickets for the remainder of their careers at the University of South Carolina.

8.5 Students have 1 (one) working day after a game to appeal a no-show. Appeals should be made to the Department of Student Life, in writing, within the one (1) day limit. After the one (1) day, the no-show will become permanent in their record. The Student Ticket Advisory Committee (STAC) will handle the appeal process (see section 12.0 for details). **In order for an appeal to be processed, the student must present their hardcopy ticket along with a valid excuse to the Department of Student Life (located in Suite 115 of the Russell House West Wing).**

**9.0 STUDENT TICKET ADVISORY COMMITTEE**

9.1 An advisory committee will be established to oversee the student ticket distribution system.
9.2 The Student Ticket Advisory Committee (STAC), exists independently under the Division of Student Affairs, and is not affiliated with any other student organization.

9.3 The Student Ticket Advisory Committee was created with the sole purpose of overseeing the online student ticketing distribution system, establishing policies and procedures and engaging in any necessary discretionary actions against policy violators.

9.4 The Student Ticket Advisory Committee has the authority to recommend the temporary or permanent removal of any students’ ticketing privileges (see section 13.0 for details).

9.5 Membership to the Student Ticket Advisory Committee is based on a two step application process consisting of a written application and an interview.

9.6 The committee is led by a student director, advised by a Student Life Staff member, and is overseen by the Department of Student Life.

9.7 The Student Ticket Advisory Committee is committed to increasing student attendance and participation at Gamecock Athletic events in an attempt to increase student involvement at the University of South Carolina.

10.0 VIOLATIONS OF THE STUDENT TICKET DISTRIBUTION POLICY

10.1 Students who violate provisions of the student ticket distribution policy will be referred to the Student Ticket Advisory Committee for review.

10.1.1 Students will receive a minimum suspension of 2 games, directly following the game in which the violation occurred.

10.1.2 The Student Ticket Advisory Committee reserves the right to make case specific decisions based on each student’s violation.

10.1.3 Repeat violators of the student ticket policy will be suspended from all South Carolina football, men’s/women’s basketball and baseball games for one calendar year from which the violation occurred.

10.1.4 Students will have the right to appeal all violations of the Student Ticket Policy
10.1.5 Students may also be referred to the Office of Student Judicial Programs (OSJP) and, when necessary, to the USC Police Department for additional penalties.

10.2 Violations that will result in suspension and possible referrals include, but are not limited to:

10.2.1 The sale or attempted sale of student tickets or Carolina Card.

10.2.2 The duplication, replication, or alteration of student tickets

10.2.3 The presentation of a false, duplicated, replicated, or altered Carolina Card, or the Carolina Card of another student, at the student entry gate.

10.2.4 Gaining or attempting to gain unauthorized access to the online student ticket distribution system or the personal account of another student.

10.2.5 Violations of stadium/arena rules.

10.2.6 If you are ejected from any sporting event

10.3 The ticket holder is responsible for their own Carolina Card. NO EXCEPTIONS. Your Carolina Card is how you gain access into all home games. If your ticket or Carolina Card is used by another student, you will be held accountable and will be referred to the Student Ticket Advisory Committee for further action. If your student ticket or Carolina Card is lost or stolen a replacement ID may be purchased at the Carolina Card Office for $35.

10.4 Students found responsible for violations of the student ticket distribution policy by the Office of Student Judicial Programs or convicted of a criminal act related to the student ticket distribution policy, face the loss of all accumulated Loyalty Points in football, baseball, and men’s and women’s basketball, in addition to other penalties.

11.0 REVISIONS OF THE STUDENT TICKET DISTRIBUTION POLICY

11.1 This policy is subject to change and will be re-evaluated and updated on a regular basis by the Student Ticket Advisory Committee (STAC) to ensure cohesion and to increase the success of the system overall.

11.2 Please send any suggestions or concerns regarding policy to sastutix@mailbox.sc.edu or call the Student Ticketing Office at 803.777.6102.