

The University of San Francisco and TicketReturn have partnered to provide the season ticket holder with a new digital ticket system. The University of San Francisco is very excited to offer this convenience to its loyal fan base. This digital ticket system will provide significant upgrades to ticket operations for events in Memorial Gym, Negoesco Field, and Benedetti Diamond.

This new ticket system will provide the season ticket holder with the opportunity to consolidate all the season ticket stock into a new Don Card which is the size of a credit card.

The new Don Card will give the season ticket holder the opportunity to:

- Email tickets to the end-user who can print the tickets off a personal printer
- Print tickets from a personal computer at home and then send those printed tickets to others

The University of San Francisco Athletic Department would like to remind the season ticket holders of the two remaining Informational Dates

- Saturday, October 20, from 4-6pm in the Bill Russell Room
- Monday, October 22, from 2-4pm in the Bill Russell Room

The remaining two Informational Dates will begin with a short PowerPoint presentation followed by as much time as is needed for questions and answers. The USF Athletic Department will have all the season ticket information there so they can answer any questions regarding season tickets or the new Don Cards.

The USF Athletic Department wants to be very clear that the season ticket holder DOES NOT have to attend the Informational Dates to either pick up their Don Cards or renew their season tickets. The USF Athletic Department does still want to encourage as many people to attend these last two Informational Dates as possible because they are very informative and the department is able to answer the season ticket holder's questions.

Frequently Asked Questions

1. How do I give tickets away?

As a season ticket holder there are a number of options. The easiest way is to email the ticket to another person and have that person print the ticket off of a personal printer. The other option is to personally print the tickets from a printer and mail the printed tickets to the person attending the event.

2. Do I have to give my Don Card to someone to use my ticket?

No, if you choose from one of the options above, you keep your Don Card and they can attend the event.

3. When will I get my Don Card?

The Don Cards will be mailed out on Friday, October 12, 2007.

4. Who do I contact if I have questions?

The person to contact with questions is Kyle Janzen in the Ticket Office at 415.422.2873 or by email at kljanzen@usfca.edu.

5. What happens if I lose my Don Card?

Contact the Kyle Janzen in the Ticket Office at 415.422.2873 or by email at kljanzen@usfca.edu and he will disable your lost card and issue you a new one for a small fee.