

Q: What is the Rebel Flex Pass?

A: The Rebel Flex Pass is a new type of ticket that gives fans access to every Ole Miss home football game.

Q: Am I guaranteed a seat for all home games within the Rebel Flex Pass?

A: Yes, Rebel Flex Pass buyers are guaranteed a seat for all seven home games. Seat locations will vary by game and be assigned prior to game day.

Q: How do I access my ticket on game day?

A: The day prior to each home football game, you will be emailed a PDF file as an attachment which you can then present on your mobile device.

Q: How is my seat location determined?

A: Your seat location will vary by game. Please note that the time you purchase your Rebel Flex Pass does not impact which seat location you're assigned.

Q: How many Rebel Flex Passes can I buy? And if I buy two or more passes will my seats be next to each other?

A: There is no limit on the number of passes per account, while supplies last. And yes, all Rebel Flex Passes purchased in one transaction will have seats together for each game.

Q: Can my tickets be transferred?

A: No, tickets with the Rebel Flex Pass cannot be transferred.

Q: Can I bring different people with me to each game?

A: Yes, different people can attend each game.

Q: How does my guest scan into the game?

A: Your guest must enter with you as tickets are non-transferrable.

Q: Why do I need to use an iPhone or Android smartphone?

A: The Rebel Flex Pass is a mobile-only ticket. There are no printed tickets available. Admission to Vaught-Hemingway Stadium and seat assignments will be sent through your email as a PDF attachment so you may present at the gate on your iPhone or Android.

Q: Can I purchase the Rebel Flex Pass if I don't have an iPhone or Android phone?

A: Not at this time.

Q: Is the Rebel Flex Pass refundable?

A: All sales are final and no refunds will be issued.

Q: Can I sell my Rebel Flex Pass for games I do not attend?

A: No, the Rebel Flex Pass cannot be resold.

Q: What if I lose my phone or the email with the attachment?

A: If you cannot access your Rebel Flex Pass, please go to the ticket office at the Pavilion at Ole Miss for assistance on gameday.

Q: What do I do if I need ADA seating?

A: Fans requiring accessible seating should contact the Ole Miss Ticket Office at 662-915-7167 or olemisstix@olemiss.edu in advance of purchasing the Rebel Flex Pass tickets, as accessible seating may be sold out.

NEED ADDITIONAL HELP?

Contact the Ole Miss Ticket Office at 662-915-7167 or olemisstix@olemiss.edu for any other questions you may have.