

OKLAHOMA BASKETBALL

2011-12 SEASON TICKET RENEWAL INFORMATION

KEEPING YOUR CONTACT INFORMATION

CURRENT:

If you have moved or changed your contact information since last basketball season – let us know so we can keep in touch! For changes to be reflected on your 2011-12 basketball season tickets, all address change requests must be received by Friday, October 7, 2011. All address, email and telephone number changes should be submitted in writing to the Athletics Ticket Office via e-mail, fax or mail. *Please be aware that any changes made to your contact information online are not saved and must be sent in writing.* It is very important that you keep all this information current. Many future correspondences will be made via email. Submit changes to outickets@ou.edu, fax them to (405) 325-8500 or mail them to:

OU Athletics Ticket Office
1185 Asp Avenue, Room 150
Norman, OK 73019

REQUESTING A SEATING CHANGE OR UPGRADE:

Seating requests must be submitted in writing annually and attached to or written directly on your season ticket renewal form. All requests are ranked in priority point order within annual giving level, reviewed individually and filled based on availability. All giving levels below bronze are grouped together and reviewed in priority point order. Individuals wishing to sit together must provide both parties' ticket account numbers and authorization within their individual requests. Requests will be seated according to the lowest giving level and priority points of the parties involved. Any move or upgrade of your tickets could require a new or additional donor component. **Please be aware that all seating changes and upgrade requests must be submitted in writing prior to the renewal deadline to receive consideration.**

TRANSFER OF SEASON TICKETS:

The original season ticket holder may transfer the right to purchase season tickets one time only to an immediate family member above the age of 18 (defined as a son or daughter, grandson or granddaughter or parent). Transfer requests must be made in writing, signed by the season ticket holder or legal representative and must be supported by legal documentation (i.e. birth certificate, death certificate, etc.). Please be reminded that priority points are non-transferable.

REQUESTING ADDITIONAL HOME GAME TICKETS:

These requests should be made on your season ticket renewal application and must be received by the September 14 deadline. Orders are filled on a priority point basis within each annual giving level. All individual orders are subject to availability. A separate billing will be sent in September informing you of the tickets you qualify to receive. Failure to return payment by the deadline will forfeit any ticket requests.



You may request your 2012 Big 12 Championship tickets on the enclosed Big 12 Championship application. Don't be left out, this may be your only opportunity to request tickets. To be included in this pre-sale, please return your application by September 14. Confirmation of receipt will be sent to all who qualify in December.

RENEWAL PAYMENT PLAN:

The payment plan gives you the opportunity to pay in 3 installments. The renewal plan has two options, Bill Monthly or Automatic Credit Card Payments. Bill monthly will be payable by check only, and you will receive two additional statements, one in October and the other in November. The credit card option will automatically charge your credit card accordingly on the 2 subsequent payment deadlines.

Remember! If you utilize our online payment plan with an E-Check, please remember that you must return each month to make subsequent payments. If you use a credit card your payments will be withdrawn automatically.

Save Time and Money!
RENEW ONLINE
WWW.SOONERSPORTS.COM