

1. **2011 STUDENT FOOTBALL SEASON TICKET SALE**

Student season tickets for the 2011 football season will be on sale April 25<sup>th</sup> – May 15<sup>th</sup> (first-come, first-served and while supplies last). Tickets will be sold online at [www.soonersports.com](http://www.soonersports.com) allowing students to purchase tickets at a time most convenient for them. **Internet ordering will be available 24 hours a day during the sale beginning at 8:00 a.m.** on April 25<sup>th</sup> and ending on May 15<sup>th</sup> or until availability does not exist. Tickets may also be purchased in person at the OU Athletics Ticket Office, located on the South Plaza Level of Asp Avenue Parking Garage. The OU Athletics Ticket Office will begin its **walk-up sales at 10:00 a.m.** on April 25<sup>th</sup> and will continue every business day until May 15<sup>th</sup> from 8:00 a.m. to 5:00 p.m. or until availability does not exist.

**2011 OU STUDENT SEASON TICKET ONLINE ORDERING INSTRUCTIONS**

- 1) Log on to [www.soonersports.com](http://www.soonersports.com)
- 2) Scroll over the “TICKETS” link, located on the top of the screen.
- 3) Click on “STUDENT TICKETS.”
- 4) Click on the “ORDER STUDENTS TICKETS ONLINE” link.
- 5) Type in your email address and password that you have set up previously or click on “Register” and enter your Student ID Number and complete the registration process.
- 6) Click on the “OU STUDENT FOOTBALL TICKETS” link.
- 7) Click on the link “Football Student Season Ticket”.
- 8) Enter your order for one football season ticket. *To order a spouse or dependent child ticket, you must go to the Athletics Ticket Office and present a marriage license [spouse] or birth certificate [child]. Please make sure that you order your ticket first. If you had a spouse or dependent child ticket last year, you will be able to purchase two tickets online automatically – no documentation necessary.*
- 9) Review your order, proceed to the payment screen, and submit payment. Tickets are \$170 and will be billed to your bursar account in the fall (a non-refundable \$15 service fee will be applied to all orders).
- 10) **Print the confirmation receipt that is displayed at the end of the purchasing process and keep it for your records.**

**IT IS IMPERATIVE THAT YOU PROVIDE A CURRENT E-MAIL ADDRESS ON YOUR ACCOUNT AND INFORM US OF ANY CHANGES AS IMPORTANT INFORMATION IS SENT VIA EMAIL.**

For the purpose of this sale, the student body will be divided into three categories:

Category I **April 25<sup>th</sup> – May 15<sup>th</sup>** (first come, first-served while supplies last)

Any currently (Spring 2011) enrolled **full-time** student at Norman, HSC, or Tulsa Campus (Full-time: Undergraduates = 12 hours; Graduates = 9 hours). Failure to stay enrolled throughout the Fall 2011 semester could result in the forfeiture of remaining tickets. Category I students WILL be eligible for OU/Texas tickets during the Fall sale.

Category II **August 15<sup>th</sup> through 3:00 p.m. on August 19<sup>th</sup>** (a lottery will be held the afternoon of August 19<sup>th</sup> if demand exceeds supply)

New Students (freshmen or transfer) must be enrolled on a full-time basis for the Fall 2011 semester. Email notification will be sent the evening of Friday, August 19<sup>th</sup>, on the status of each student’s season ticket purchase. These students will be eligible for OU/Texas tickets during the Fall sale if supplies remain after the Category I sale. OU/Texas tickets have traditionally sold out on the first day to Category I students.

Category III **May 16<sup>th</sup> – August 14<sup>th</sup>** (first-come, first-served while supplies last)

Any currently (Spring 2011) enrolled full-time students purchasing remaining tickets after the spring sale has ended. These season ticket holders are only eligible for OU/Texas tickets if any tickets remain after the Category I & II sales. OU/Texas tickets have traditionally sold out on the first day to Category I students.

**Transfer Student Clarification:**

\*Students that attend OU (Norman, Tulsa or HSC) in Spring 2011 but are transferring to another OU campus (i.e. Tulsa, HSC, Norman) in Fall 2011 are considered RETURNING STUDENTS (Category I).

\*Students who are transferring from another university (**NOT an OU campus**) are considered NEW STUDENTS if they have never previously attended OU (Category II).

**Spouse/Dependant Child Tickets:**

Students with a spouse or dependant child may add a maximum of one (1) additional season ticket to their account.

\*If you had a spouse/dependant child ticket for the 2010 season, you will automatically be able to purchase two tickets online for the 2011 season. (*continued*)

## 2011 Student Football Season Ticket Policy

\*If you need to add a spouse/dependant child ticket to your account, you must go to the Athletics Ticket Office and present a marriage license [spouse] or birth certificate [child]. Please make sure that you order your ticket first.

\*For the purpose of away game and OU/Texas sales, students with spouse/dependant child tickets will be able to order as many tickets as they have season tickets on their account.

### 2. TICKET PRICES

Football season tickets are \$170. All ticket transactions will be placed on the student's bursar account. Charges will appear at the beginning of the Fall 2011 semester. There will be a \$15 non-refundable fee for all orders.

### 3. FOOTBALL TICKET PICK-UP – PRINT-AT-HOME FEATURE

- Students who purchase season tickets and are enrolled full-time in the 2011 academic year will be eligible to either print each ticket at home during the designated distribution period or pick each ticket up at the Athletics Ticket Office during the designated distribution time.
- Tickets may be printed off at home starting Sunday at 5:00 p.m. until Wednesday at 3:00 p.m. the week of each home game or they may be picked up at the Athletics Ticket Office between 8 a.m. and 5 p.m. on Monday – Wednesday the week of each home game. Notification will be sent via email if there are any changes in the distribution schedule.
- A student **must** pick up a ticket with his or her **OU ID** card for each home game or log on for a print at home ticket and print their ticket off during each distribution period. **NO EXCEPTIONS!** Students may allow other students to pick up their student football ticket by giving them their ID to present at the OU Athletics Ticket Office during the distribution period for that event. Tickets are not guaranteed to be available after these times.
- All home football student tickets are good for seating in the general admission student sections in the Oklahoma Memorial Stadium. A general admission ticket (like all tickets) is a license for that individual for a seat and not a license to that individual to dictate, save and allocate seat locations for others.
- Instructions on how to log on to [www.soonersports.com](http://www.soonersports.com) and print a student ticket are below.
  - Bursar accounts are charged the full season ticket price regardless of how many tickets are picked up or left unclaimed. **No refunds will be given for unclaimed tickets.** Failure to keep payment of ticket charges current may result in forfeiture of remaining tickets and the ability to purchase for future events.
- If unclaimed tickets remain after the pick-up dates, they will go on sale to OU students on Thursday following the pick-up dates at the OU Athletics Ticket Office. Students without a season ticket may purchase a ticket to that weekend's game at the student rate if availability exists. Part-time students are eligible to purchase these individual game tickets as availability permits. Cash and credit card are the only acceptable method of payment for these tickets – NO bursar payments are allowed.
- Also on Thursday, any student may purchase a guest ticket at the public price if availability exists.
- Student or student guest tickets are not guaranteed to be available for sale on Thursday. Students can call the OU Athletics Ticket Office after 6:00 p.m. on Wednesday night to check sale status.
- All Thursday student sales will be held at the Athletics Ticket Office and will not be conducted online.
- **Students must have both a game ticket AND their student ID to enter the stadium.**

#### 2011 OU STUDENT SEASON TICKET PRINT AT HOME INSTRUCTIONS

- 1) Log on to [www.soonersports.com](http://www.soonersports.com)
- 2) Scroll over the "TICKETS" link, located on the top of the screen.
- 3) Click on "STUDENT TICKETS."
- 4) Click on the "ORDER STUDENTS TICKETS ONLINE" link.
- 5) Enter your email address and password that was previously set up.
- 6) Click on the "Print-At-Home Student Football Ticket" link.
- 7) Select the game that is available to pick up and continue through the process as if you were purchasing the ticket. *You should not have to make any payment during this process.*
- 8) Select the delivery option of "Print-At-Home" and click the "Checkout" button at the bottom of the screen.
- 9) Your Print-At-Home ticket will be delivered to the email address on your ticket office account within one day of completing the process. Please ensure that your email address accepts these emails and is not automatically deleting them or filing them in a junk folder by adding [outickets@ou.edu](mailto:outickets@ou.edu) to your safe senders list.
- 10) You must contact the OU Athletics Ticket Office by the Friday prior to each home game at 5 p.m. if you have not received your print-at-home ticket. Tickets cannot be guaranteed and additional reprint charges may apply if the ticket office is not notified of an issue before Friday at 5 p.m.

### 4. STUDENT ALLOTMENT

As in the past, there are 8,000 student season tickets available in the OU student section. Of these 8,000 tickets, 6,800 will be allocated for sale to Category I students. Category II students will be allocated 1,200 tickets, plus any tickets remaining after the Category I & III sale. If demand exceeds supply at the end of our Category II sign-up, a lottery will be held to determine which students will receive tickets.

5. **ELIGIBILITY**

Only full-time OU students at the Norman, Health Science and Tulsa campuses will be eligible to purchase student tickets. A student must be enrolled in 12 hours of undergrad or 9 hours of graduate school. **Failure to stay enrolled as a full-time student throughout the Fall semester could result in the forfeiture of remaining tickets. Part-time students are still eligible to purchase individual game tickets if they are available.**

6. **OU/TEXAS TICKETS**

Tickets will first go on sale at [www.soonersports.com](http://www.soonersports.com) to Category I student football season ticket holders only on September 6<sup>th</sup> at 7:00a.m. Tickets will be sold on a first-come, first-served basis during this sale. Walk-up sales will begin at 10:00a.m. Category II students will only be able to purchase Texas tickets on September 7<sup>th</sup> if any remain following the Category I sale. Students may only order as many OU/Texas tickets as they have season tickets on their account. *Based on previous history, we do not anticipate any tickets will remain at the conclusion of the Category I sale.* Students may request to have their tickets grouped at the OU Athletics Ticket Office September 6<sup>th</sup> – September 9<sup>th</sup>. Pickup of these tickets will be September 29<sup>th</sup> – October 5<sup>th</sup> at the Athletics Ticket Office during office hours. **REFUNDS WILL NOT BE GIVEN FOR UNCLAIMED TICKETS.**

7. **AWAY GAME TICKETS**

Tickets will go on sale to all student football season ticket holders on August 23<sup>rd</sup> at 7:00 a.m. online at [www.soonersports.com](http://www.soonersports.com). Tickets will be sold on a first-come, first-served basis during this sale. Walk-up sales will start at 10:00a.m. on August 23<sup>rd</sup>. Tickets will be available to pick up only at each away game location. Students may request to have their tickets grouped during the sale on August 23<sup>rd</sup>. If tickets remain, a second day sale may occur on August 24<sup>th</sup>. Students may purchase a ticket and have it transferred to another student season ticket holder. Students must complete a transfer request form at the Athletics Ticket Office during the designated date and times. A transfer form replaces the name on the ticket with the student to whom the ticket is to be transferred; it **does not** transfer the cost of the ticket. A limit may be imposed on the number of transferred tickets a student may receive. All payments will stay on the bursar account of the student who originally purchased the ticket. Students may not claim the ticket of another student with their student ID. **REFUNDS WILL NOT BE GIVEN FOR UNCLAIMED TICKETS.**

8. **COURTESY E-MAIL:**

In our effort to make it as convenient for students as possible, please make sure you have a valid e-mail address on file with the Athletics Ticket Office and do not have e-mail from [outickets@ou.edu](mailto:outickets@ou.edu) blocked. These e-mails are sent to remind students of pick-up dates and other information. If students **do not** receive these emails, it **does not** release them from any obligations for previously purchased tickets. Please make sure that the OU Athletics Ticket Office has your correct e-mail address on file.

9. **BURSAR ACCOUNTS**

It is the student's responsibility to verify charges on his or her bursar account for season tickets. You can call our office any time during normal business hours of Monday through Friday from 8:00 a.m. until 5:00 p.m. for further information or questions. Failure to keep payment of ticket charges current may result in forfeiture of remaining tickets and the ability to purchase for future events.

10. **CANCELLATIONS:**

Football student season tickets may be cancelled until the end of the first pick-up for that season at no charge less the \$15 processing fee. After the first pick-up has concluded, cancellations are subject to a \$15 charge plus the student price of any tickets picked up prior to the cancellation request. All refunds will be made to the student's bursar account. All cancellation requests are due on or before the first day of the second pickup of the season for which the cancellation is being requested.

11. **LOST OR STOLEN ID's:**

If your ID has been lost or stolen, please notify the Athletics Ticket Office so we may secure your ticket account.

12. **TICKET MARKETPLACE:**

Due to the reduced price of student season tickets, student season ticket holders do **not** receive a complimentary membership to Ticket Marketplace and may not place their student tickets for sale through this service. Students who wish to access Ticket Marketplace and purchase public tickets may do so by purchasing a \$25.00 membership at [www.soonersports.com](http://www.soonersports.com).

\* Sale dates, times and policies are subject to change. Please check [www.soonersports.com](http://www.soonersports.com) for updates and further information.