



Ticket Sharing FAQ

What is Ticket Sharing?

This season ticket benefit allows Sooners fans to electronically send their tickets to another fan of their choosing. The recipient then gets an email notifying them of the transfer and instantly receives the tickets via print-at-home delivery. It's that easy! Your season tickets may never have to go unused again!



How Do I Share A Ticket?

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- 1) Click 'Begin Ticket Sharing' and log in to your account.
 - 2) Once you have logged in/activated your account, click on the "My Account" link on the menu at the top of the screen.
 - 3) **CLICK** the "Ticket Sharing" link under 'Manage My Tickets'.
 - 4) You will see a list of tickets available for sharing. Click the "Share" link below the ticket(s) you would like to share.
 - 5) **SELECT** the seat(s) you want to share and carefully type in the recipient's information and their email address. After completing the recipient information, click on submit.

- 6) Click on yes or no at the bottom of the screen to confirm your ticket share and that all information is correct.
- 7) A screen indicating completion of the ticket sharing process will appear shortly after completing step 6. An e-mail will be sent to both the sender and recipient notifying them of the transaction. **The recipient must accept the ticket share via the link in their e-mail (at least four hours prior to the scheduled start of the game) in order to successfully complete the transaction.**



How Do I Accept a Shared Ticket?

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- 1) Ticket share recipients receive an email that includes a link to accept the transfer. The subject line of the email will read "Ticket Sharing Invitation." Open your email program, find the email and click on the link.
 - 2) Enter your email address in the appropriate field and click the "Accept" button.

- 3) Sign in to your ticket account using your email address and password, or click the "register here" link if you have never used the online ticketing system.
- 4) You will then receive an email containing your transferred ticket attached to it in the form of a "Print-At-Home" PDF document. Open the email and print out the ticket.



When Can I Share A Ticket?

A Season ticket holders can share tickets up to four (4) hours prior to **scheduled** game time, but the entire

ticket share (offer and acceptance) must be completed four (4) hours prior to the scheduled start of the game.



Any Special Notes To Remember?

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- 1) A ticket can only be shared one time. Shared tickets can not be shared again.
 - 2) The free Adobe Reader version 4.0 or greater is required to open the shared ticket attachment. Download a free copy of the software at www.adobe.com.

- 3) Once the offer to share tickets is made, the recipient has 72 hours to claim the tickets.
- 4) The deadline to accept and complete a ticket share is four (4) hours prior to scheduled start of the game.

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