

Student Information Guide for 2009 Football Season Tickets

Game Date	Opponent	Distribution Dates	Office Hours of distribution	Online Hours
9/12	Idaho State	September 6-9*	Tues. & Wed. 8 am-5 pm*	Sun. 5pm –Wed. 3pm
9/19	Tulsa	September 13-16	Mon. – Wed. 8 am-5 pm	Sun. 5pm –Wed. 3pm
10/10	Baylor	October 4-7	Mon. – Wed. 8 am-5 pm	Sun. 5pm –Wed. 3pm
10/31	Kansas St	October 25-28	Mon. – Wed. 8 am-5 pm	Sun. 5pm –Wed. 3pm
11/14	Texas A&M	November 8-11	Mon. – Wed. 8 am-5 pm	Sun. 5pm –Wed. 3pm
11/28	Oklahoma St	November 15-18	Mon. – Wed. 8 am-5 pm	Sun. 5pm –Wed. 3pm

Students who purchased student season tickets must either print their ticket at home by logging onto www.soonersports.com or pick up their ticket to each home game at the Athletics Ticket Office during the game week. The dates and times for each game are listed above.

**The office will be closed September 7 in observance of Labor Day.*

Print-At-Home Pick Up

The OU Ticket Office is excited to be implementing a new online student football claim process for admittance to football games this year. Beginning on Sundays at 5pm (cst) through Wednesday at 3pm (cst), students eligible for football tickets will be able to claim their ticket for that week's game online. Students will be issued a digital Print-At-Home ticket with a unique barcode via email. [Click here](#)

We encourage you to take advantage of this time saving feature to avoid potential long lines at the box office. Pick up at the OU Athletics Ticket Office will also be available from Monday – Wednesday from 8am to 5pm (cst).

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2009 OU STUDENT SEASON TICKET PRINT AT HOME INSTRUCTIONS

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- 1) Log on to www.soonersports.com.
- 2) Click on the "OU TICKET OFFICE" link, located on the upper right corner of the screen.
- 3) Click on "Main Window."
- 4) Click on the "Order OU Student Ticket" link.
- 5) Enter your email address and password that was previously set up.
- 6) Click on the "Print-At-Home Football Student Ticket" link.
- 7) Select the game that is available to pick up and continue through the process as if you were purchasing the ticket.
- 8) Select the delivery option of "Print-At-Home" and click the checkout button at the bottom of the screen.
- 9) Your Print-At-Home ticket will be delivered to the email address on your ticket office account within one day of completing the process. Please ensure that your email address accepts these emails and is not automatically deleting them or filing them in a junk folder by adding outickets@ou.edu to your safe senders list.
- 10) You must contact the OU Athletics Ticket Office by the Friday prior to each home game at 5 p.m. if you have not received your print-at-home ticket. Tickets cannot be guaranteed and additional reprint charges may apply if the ticket office is not notified of an issue before Friday at 5 p.m.

Once you submit your ticket claim you will receive an on-screen confirmation (print for your records), an email confirmation (save for your records) and an email with your print-at-home tickets attached (if you have two season tickets both the student and the dependant ticket will be included as one attachment). Please allow up to 24 hours to receive the print-at-home attachment. Print out your ticket(s) and keep in a secure area, for the best print quality please use a laser printer. You must present the full 8 ½ x 11 sheet for admittance along with your OU student id. Do not make duplicates of your tickets. Only one instance of the barcode will allow admission into the game.

In the event that you do not receive your email with the ticket attachment after 24 hours, please call our office at 405-325-2424. You will need to reference the information on your confirmation email. Your ticket will be reprinted and placed in will-call at the OU Athletics Ticket Office to be claimed from 8am to 5pm Monday to Friday. If you are unable to pickup your reprinted ticket during the week, on gameday it will be left in Student Will-Call at Gate 7 at least 3 hours prior to kickoff. All reprinted tickets must be requested and picked up by the student season ticket holder of record with their OU student id. This ticket will take precedent over the print-at-home ticket you would have received.

INDIVIDUAL GAME STUDENT TICKETS

Any unclaimed student tickets will be sold beginning Thursday morning of each game week at the Athletics Ticket Office. At this time, students who did not purchase season tickets may purchase these at the student price if availability exists. Students with season tickets may also purchase upgraded student guest tickets on Thursday as well if availability exists. Guest tickets will be sold at public price and a limit may be placed on the number that each student can purchase. Ticket availability for the Thursday sale is not guaranteed and is solely dependent on the number claimed during the distribution period. If any tickets remain unclaimed or unsold, then they will be made available to the general public (including students) at public price beginning Friday. Tickets will be on sale from 8am to 5pm at the OU Athletics Ticket Office. Below is a schedule of dates that tickets will go on sale if availability exists:

Game Date	Opponent	Student Purchase date	Public Purchase date
9/12	Idaho St	September 10	September 11
9/19	Tulsa	September 17	September 18
10/10	Baylor	October 8	October 9
10/31	Kansas St	October 29	October 30
11/14	Texas A&M	November 12	November 13
11/28	Oklahoma St	November 19	November 20

2009 Single Game Ticket Prices

Opponent	Public Price	Student Price	Upgrade Price
Idaho St	\$49	\$19	\$30
Tulsa	\$69	\$29	\$40
Baylor	\$69	\$29	\$40
Kansas St	\$79	\$34	\$45
Texas A&M	\$79	\$34	\$45
Oklahoma St	\$99	\$44	\$55

Students may enter the stadium two (2) hours prior to kickoff. This is 30 minutes prior to public gates opening. Students may enter only through the student gates: Gate 7 (located on the northeast corner) and Gate 12 (located on the southeast corner). To enter the stadium, students must have both their OU student ID and their game ticket. Only students and ticket holders with a spouse or dependent child ticket may enter two (2) hours prior to kickoff. Student *guests* will not be allowed to enter the stadium until general public access begins (1½ hours prior to kickoff). All student seats are located in general admission sections.

Students may obtain a game ticket from another OU student for themselves or a guest. If the guest is not a student at the University of Oklahoma, the guest must purchase an upgrade sticker at the Student Upgrade window located at Gate 7 on the day of the game. The Student Upgrade windows will be open at least 3 hours prior to the game and will remain open until halftime. The price of the upgrade sticker will be the public price of a ticket minus the student ticket price. See above for exact upgrade prices.

If a student has any questions on the day of the game, please visit the Student Upgrade windows at Gate 7.

Emails from OU Ticket Office

To ensure that emails from the OU Athletics Ticket Office and your Print-At-Home tickets reach your inbox and not your junk or spam folder, add outickets@ou.edu to your email address book. Although we recommend that you utilize your ou email address for this process, if you choose to use a different provider please follow the steps below to make sure you always get our emails and your Print-At-Home tickets.

AOL

1. On the Mail Options menu, select Address Book.
2. Select Add or Add Contact.
3. Type or copy and paste outickets@ou.edu in the Screen Name text box.
4. Click Save.

Yahoo!

1. Select the Addresses tab at the upper left.
2. In the Quick Add section at the bottom of the screen, type or copy and paste outickets@ou.edu in the Email text box. Click Add.

Hotmail

1. Select the Contacts tab at the top center.
2. Select Safe List on the left side of the screen.
3. Type or copy and paste outickets@ou.edu in the Address or Domain text box. Click Add.

Comcast

1. Select Address Book on the left side.
2. Select Add Contact at the top of the screen.
3. Type or copy and paste outickets@ou.edu in the Email text box.
4. Click Save.

Gmail

1. Select Contacts on the left side of the screen.
2. Click Create Contact at the top center.
3. Type or copy and paste outickets@ou.edu in Primary Email text box.
4. Click Save.

Earthlink

1. Select Address Book on the left side of the screen.
2. Select Contact on the menu next to the Add button, then click Add.
3. Type or copy and paste outickets@ou.edu in the Email text box.
4. Click Save.

BellSouth

1. Select Address Book.
2. Select Add Contact.
3. Type or copy and paste outickets@ou.edu in the Email text box.
4. Click Save.

Outlook

1. Select Actions menu.
2. Select Junk Email > Junk Email Options.
3. Type or copy and paste outickets@ou.edu in the Address or Domain text box.
4. Click OK.

Other

If you are not receiving your OU emails in your inbox, please check your bulk or spam folders. If your email was delivered to your bulk or spam folder, please mark it as "Not Spam" to ensure future delivery to your inbox. You may also ensure delivery to your inbox by adding outickets@ou.edu to your address book, contact list or safe list.