

WHERE AND WHEN IS THE GAME?

Pasadena, California at the Rose Bowl on Wednesday, January 1st 2014.

HOW CAN I *REQUEST** GAME TICKETS BEFORE THE *WEDNESDAY, DECEMBER 11th* 6PM DEADLINE?

www.msuspartans.com	Click on TICKETS in the upper left corner, then MANAGE MY ACCOUNT, then SIGN-IN Please use your existing account to ensure that you have access to requesting tickets associated with your donor priority. Do not create a new account.	
Call 517.355.1610 or 800.GO.STATE	Monday through Friday 10AM – 6PM	
Visit the Spartan Ticket Office	Monday through Friday 10AM – 6PM	

^{*}Requests-with-payment do not guarantee the purchase of Rose Bowl tickets

WHEN IS THE DEADLINE TO REQUEST GAME TICKETS?

Spartan Fund Donors	THE RESERVE AND ADDRESS OF THE PERSON NAMED IN COLUMN TWO IN COLUMN TO THE PERSON NAMED IN COLUM	
University Donors	THE RESERVE AND ADDRESS OF THE PARTY ADDRES	
Football Season Ticket Holders	Wednesday, December 11 th - 6 PM	
MSU Students	Wednesday, December 11 th – noon	
Public/Alumni	Friday, December 13 th (if available)	

HOW MUCH ARE GAME TICKETS?

\$185 & \$150; all Spartan Fund Donors, University Donors and football season ticket holders will be charged \$185. Refunds will be issued if the order is filled at the \$150 level when seats are assigned in donor priority order. All student seats are \$150.

HOW WILL NON-STUDENT SEATS BE ASSIGNED?

Spartan Points Matter! Orders for bowl tickets will be filled in the following donor priority order:

- 1st Priority Active Spartan Fund Donors and University Donors (by donor level first and then by Spartan Points within each level see grid below for order limits)
 2nd Priority Football season ticket holders who are not Spartan Fund Donors or University Donors
- 2nd Priority Football season ticket holders who are not Spartan Fund Donors or University Donors (if available)
- 3rd Priority Public/Alumni orders (if available)

CAN I BECOME A SPARTAN FUND DONOR TO INCREASE MY CHANCES OF GETTING

NON-STUDENT GAME TICKETS? To reward our donor's loyalty, the June 30th deadline to become a Spartan Fund member for this year will be enforced. First opportunity for tickets is provided to those loyal donors who have already provided the philanthropic support to help keep MSU Athletics a self-sustaining department. If you wish to become a Spartan Fund donor for next year's ticket opportunities please contact the Spartan Fund at 517.432.4610.



HOW MANY NON-STUDENT GAME TICKETS CAN I REQUEST?

Donation	Donor Level (listed in priority order)	Number of Tickets
\$50,000+ ATHLETIC DONOR	Ambassadors R90	10
\$25,000+ ATHLETIC DONOR	Champions Circle R80	8
\$10,000 ATHLETIC DONOR	Scholarship Level R70	6
\$10M UD DONOR	Beal Society Y75	6
\$5M UD DONOR	Williams Society Y70	6
\$2.5M UD DONOR	Wharton Society Y60	6
\$1M UD DONOR	Kedzie Society Y50	6
\$5,000 ATHLETIC DONOR	Directors Club R60	4
\$500,000 UD DONOR	Shaw Society Y30	2
\$250,000 UD DONOR	Abbott Society Y25	2
\$2,000 ATHLETIC DONOR	Honorary Coaches Club R50	2
\$100,000 UD DONOR	Snyder Society Y20	2
\$50,000 UD DONOR	Hannah Society Y15	2
\$1,000 ATHLETIC DONOR	Captains Club R40	2
\$25,000 UD DONOR	Beaumont Tower Y10	2
\$500 ATHLETIC DONOR	Green & White Club R30	2
\$250 ATHLETIC DONOR	Sparty Club R20	2
\$10,000 UD DONOR	President's Club Y05	2
\$5,000 UD DONOR over 5 years MSU faculty/staff	1855 Club Y03	2
\$2,500 UD DONOR over 5 years	President's Club Associate Y00	2
\$100 ATHLETIC DONOR	Ralph Young Club R10	2
\$50 ATHLETIC DONOR	Spartan Backer R05 with season tickets	2
Season ticket holders – non donors	If available	2
Public	If available	2

WHAT TRAVEL PACKAGES ARE AVAILABLE?

For information or to make reservations for the official university tour, offered by the MSU Alumni Association and Spartan Athletics, please visit www.msusportstours.com. Game tickets included in the official tour package will be assigned in Spartan Fund donor priority order with the same order limits listed above.

WHY CAN'T I SELECT MY SEATS WHEN I PLACE MY ORDER?

Requests are just that, once the request can be filled; Michigan State University, like other institutions, assigns seats in donor priority order. With this method it is necessary to take orders until the priority deadline of 6PM on December 11th and then evaluate the number of tickets requested with the available



seats. Once we are sure we can accommodate all of the requests, seats will be assigned in the donor priority order (listed above). Students will be assigned within a student block of tickets.

WHEN WILL I GET CONFIRMATION OF MY NON-STUDENT TICKET REQUEST?

Immediately after placing your request-with-payment you will receive a "Request Received" e-mail; this does not guarantee that you will receive game tickets. After **December 11**th **10pm** you will receive a "Request Filled" or "Request Refunded" e-mail.

WHERE IS THE MICHIGAN STATE BLOCK OF TICKETS?

MSU's block(s) of tickets will be located in the northwestern sections and assigned in donor priority order:

The Rose Bowl, like all major bowls, reserves the "best" tickets for its corporate sponsors, committee members, and annual customers. These are customers that will attend the game every year, irrespective of the participating schools. This is standard practice for major bowls.

ONCE MY NON-STUDENT REQUEST IS FILLED, HOW AND WHEN WILL I RECEIVE MY TICKETS?

- Mailed by December 20th via FedEx for delivery no later than December 24th; tracking number sent via e-mail to e-mail address on file. Fans are encouraged to sign-up for FedEx Delivery
 Manager at http://www.fedex.com/us/delivery/ to customize/change their delivery. Ideal for those that will not be home for the holidays.
- Will Call
 - O Customers requesting will call can claim their tickets at the Spartan Ticket Office in Jenison Field House on Monday, December 23rd from 10AM 6PM. ONLY DAY AT MSU.
 - Will call dates & times in California to be determined.
 - O Customers are reminded to bring a picture I.D. (driver's license) for identification.
 - O PHOTO ID REQUIRED TO CLAIM TICKETS
 - O Rose Bowl on game day, 1 ½ hours before the game.

WHAT IF I ORDER TICKETS THEN DECIDE NOT TO GO?

Cancellations with refund (less \$25 processing fee) will be accepted through December 18 @ 6pm via written request either faxed to 517.432.2232 or emailed to tickets@msu.edu.

WHERE IS THE TEAM STAYING?

TBA

HOW CAN I GET A PARKING PASS?

Complete information on game parking can be found in the Game Day Guide which will be sent with each ticket order.

WHAT HOTELS AND/OR ACTIVITIES ARE AROUND THE BOWL GAME?



For information regarding the Rose Bowl game, hotel accommodations, transportation, hospitality packages, etc., please visit: http://www.rosebowlstadium.com/events/detail/100th-rose-bowl-game

HOW MANY TICKETS CAN A MICHIGAN STATE STUDENT ORDER?

- MSU Students that had the MSU Student Football Season Admission can purchase one (1) ticket each – while supplies last
- Sales online only at www.msuspartans.com
- Orders taken until student allotment is sold out or until noon on Wednesday, December 11th
- Ticket must be <u>claimed in person</u> in California by presenting a valid MSU ID and a second picture ID, both bearing a reasonable resemblance to the person presenting the ID's. Date & times TBD.
- MSU students should claim their game ticket with the student(s) they wish to be seated
- \$150 + \$25 processing fee

WHAT ARE THE DATES TO REMEMBER?

Dec 8	Bowl Selection Show on ESPN 9PM
Dec 8	Spartan Fund Members, University Donors, and football season ticket holders can place their request-with-payment online at www.msuspartans.com
Dec 11 – 6PM	Deadline for Spartan Fund members and football season ticket holders to submit request-with-payment for bowl tickets
Dec 11 – noon	Deadline for students to purchase, if not already sold out
Dec 11 – after 10PM	Emails sent regarding status of request
Dec 13	Public & alumni can purchase tickets (if available) limit two (2) per person, address and/or credit card
Dec 17 - 6PM	Deadline to cancel request-with-payment
Dec 20	Tickets mailed via FedEx if not marked for will call
Dec 23	Tickets available for will call – only day in East Lansing

WHAT IS THE PROCESS TO SECURE NON-STUDENT TICKETS?

Submit Request-With-Payment Before 6PM 12.11.13



Receive "Request Received" E-mail
After payment processed



Receive "Request Filled" E-mail After 10PM 12.11.13

or

"Unable to Fill Request" E-mail





After 10PM 12.11.13



Tickets Sent Via FedEx On 12.20.13 Refunded Immediately

