

Comcast Center – Fan Information

- Throwing anything before, during and after the game, including newspapers, is prohibited and will result in immediate expulsion from the arena. The home team may also be assessed with a technical foul. Artificial noisemakers are also prohibited in the arena. Thank you for your cooperation.
- Regulations require that spectators keep off the court at all times before, during and after the game. Spectators must use the stadium exits at the plaza or concourse levels.
- All gates open two and ½ hours before the game, for both students and the general public.
- Lost and found inquiries should be directed to the arena staff (gatemen, ushers). Any unclaimed article will be taken to the lost and found. You may also call the campus police at (301) 405-3555.
- First aid facilities are located in the northeast corner on the concourse level and also in the loading dock area. There are three ambulances and numerous EMS personnel available throughout the arena in addition to the first aid stations.
- Maryland souvenirs are available at the Terrapin Team Shops on the plaza and concourse levels.
- Prohibited items: alcoholic beverages, bottles, cans, thermos bottles, ice bags, ice chests, hard containers, and any other object related to those articles not allowed into Comcast Center.
- The public address system is intended primarily for spectators= information concerning the game. No appeals will be made over the public address system except under exceptional circumstances.
- Refreshments are sold in the seating areas and at concession stands located on all levels. The University of Maryland Department of Dining Services is the arena food concession vendor.
- Restrooms are located on all levels. Diaper changing stations are available in the men's and women's restrooms.
- Pets are prohibited in Comcast Center.
- Smoking is prohibited in the seating areas of Comcast Center.
- Solicitation is prohibited for any purpose by those other than University authorized personnel in or around Comcast Center, including the parking lots.
- Tickets are available at the University of Maryland Ticket Office on weekdays during normal business hours, on game day at Comcast Center, or via telephone with VISA, MasterCard or Discover by calling (800) 462-8377 or (301) 314-7070. All sales are final.

- Tickets are required for arena entrance for everyone, regardless of age. No pass-out checks will be issued.
- Student tickets are for use by UMCP students only. They are not transferable and are valid only at the southwest entrance when accompanied by valid UMCP identification.
- The unauthorized sale or offer for sale of tickets for events in Comcast Center is prohibited within 100 yards of those locations any time between two hours before the event and the end of the event. Violators will be subject to penalties up to and including criminal prosecution.
- By reservation, specially designed areas throughout the arena are available to spectators in wheelchairs. Folding chairs are available to accommodate a maximum of one guest per spectator in a wheelchair. If an exchange of ticket is needed to accommodate a guest in a wheelchair, it is requested that the exchange be done prior to entering the arena at the southeast lobby entrance of Comcast Center.
- The will call window is located at the southeast lobby entrance of the Comcast Center.