



for TERPOINT DONORS

SEAT ADJUSTMENT PROCESS

UNIVERSITY OF MARYLAND
Terrapin Club
Comcast Center – Room 2707
College Park, MD 20742



Questions? Contact the Terrapin Club Office Phone:
(301) 314-7020, or toll free (800) 653-7667 • Email: terrapinclub@umd.edu

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for **Terpoint Donors**

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Seat Adjustment Process for Terpoint Donors

Prior to the 2008-09 men's basketball season the Terrapin Club will conduct the 2008 Seat Adjustment for Terpoint Donors in Comcast Center. The initial seating of the Comcast Center was held in 2002, followed by the first Seat Adjustment in 2005. The process for the 2008 Seat Adjustment, as with the two previous seating plans, was recommended to the Athletics Department by a volunteer committee made up of Terrapin Club members at all giving levels.

The 2008 Seat Adjustment will be carried out in June and July 2008 based on self-selection of seats by Terrapin Club members at an appointment time determined by their Terpoint priority rank as of April 30, 2008. There will be two categories for selection of seating by Terrapin Club members:

Building Partners II Donors: Donors who made contributions of \$50,000 or more to the Building Partners II Campaign, entitling them to long-term seat assignments in the Comcast Center. These donors will have their seat appointments assigned based on their Terpoint priority rank, along with all Terpoint Donors, however, the seats assigned to Building Partners II donors during the 2008 Seat Adjustment will become permanent assignments. Donations to the Building Partners II Campaign, a part of *Great Expectations: The Campaign for Maryland*, support athletic facility construction and renovation.

Terpoint Donors: Donors who contribute annually to the Terrapin Club, but did not elect to participate in either the initial Building Partners or Building Partners II Campaigns. Terpoint Donors will select their seat assignments during the summer of 2008; the assignments will stay in effect until the next Seat Adjustment, scheduled for the summer of 2012.

Note: *Building Partners who participated in the initial campaign and received their seat assignments in 2002 have long-term rights to their seat locations. Therefore, they are not subject to a seat adjustment provided they purchase men's basketball tickets annually and maintain a minimum designated Terrapin Club donation.*

As recommended in 2006 by the Seat Adjustment Review Committee, a volunteer committee made up of Terrapin Club members at all giving levels, after the 2008 Seat Adjustment, the reassignment of seats will move from a three-year cycle to a four-year cycle. As usual, the threshold number of Terpoints will be determined prior to each seat adjustment, with the next seat adjustment scheduled to take place in the summer of 2012.

Terpoint Donor Seat Allowances

Terpoint Donors may purchase the following number of season tickets, if available, based on their annual giving level. Donors will select their seats in Terpoint priority rank order. Parking locations for Terpoint Donors will be dependent upon the donor's annual giving level.

ANNUAL GIVING LEVEL	SEASON TICKETS ALLOWED
Top Terp (currently \$10,000 and above)	8
Coaches Club (currently \$5,000 - \$9,999)	6
Super Terrapin (currently \$2,000 - \$4,999)	4
Life Member	4

How to Maintain Status as a Season Ticket Holder

for Terrapin Club members who are men's basketball season ticket holders in 2007-08

1. A recommended number of Terpoints will be established for each seat adjustment as a threshold that existing season ticket holders (Terpoint Donors) must reach to maintain their status as a season ticket holder. **The threshold number of Terpoints for full season Terpoint Donors for the 2008-09 Seat Adjustment is 550.** A separate threshold number of Terpoints will be determined for Faculty/Staff Terrapin Club members who are existing season ticket holders in the identified Faculty and Staff seating sections in the Comcast Center. Detailed information for Faculty/Staff Terrapin Club members is on page 5.
2. Donors who have seats in Comcast Center for the 2007-08 season retain seats in the building for the 2008-12 seating period by meeting the threshold number of Terpoints. This applies only to the same number of seats the Terpoint Donor has in 2007-08. The threshold applies only to maintaining the opportunity to purchase season tickets, not to a particular seat location in the building.
3. Seat holders who do not meet the threshold number of Terpoints will lose the opportunity to purchase tickets in 2008-09 if Terrapin Club members on the men's basketball season ticket waitlist with a higher Terpoint priority request tickets.
4. Red/White Terpoint Donors (half-season ticket holders) who meet the Red/White threshold number of Terpoints will be guaranteed the opportunity to purchase two Red/White (half-season tickets) seats for the 2008-09 season. This guarantee for Red/White seat holders is the opportunity to purchase, but not a guarantee on maintaining exact seat location. Red/White seat holders will not be assigned an appointment for seat selection. Each year, Red/White packages are determined after the game schedule is released, so it will not be possible to have Red/White Terpoint Donors self-select their seats during the Seat Adjustment process. Red/White seat holders will be contacted in August 2008 (after the game schedule is released) for package preferences, and seat assignments will be made by Terrapin Club and Ticket Office staffs in Terpoint priority rank order, based on one's Terpoint priority rank on April 30, 2008. **The threshold number of Terpoints for Red/White Terpoint Donors for the 2008 Seat Adjustment is 400.** Red/White seat holders may qualify to purchase full season ticket packages by moving off the waitlist into seats.

Bronze (currently \$50 - \$124) Not eligible for season tickets



2008-09 Seat Adjustment Threshold number of Terpoints

550

The threshold number of Terpoints (for 2007-08 season ticket holders to maintain ability to purchase tickets) was established based on the projected median number of Terpoints for the top 150 members on the basketball season ticket waitlist.

Moving Off the Waitlist Into Seats

for Terrapin Club members who do not have men's basketball season tickets in 2007-08 or Terpoint Donors who qualify for additional season tickets

Terrapin Club members on the men's basketball season ticket waitlist who do not have season tickets in the 2007-08 season and Terpoint Donors who qualify for additional tickets may be able to acquire season tickets for the 2008-09 season, should seats be available for donors at their Terpoint priority ranking. The determination on availability will be made after accounting for all Terpoint Donors who will have seats in the Comcast Center for the 2007-08 season and who also meet the threshold number of Terpoints. In addition, a number of seats historically become available each basketball season through natural attrition in the building. Historically, between 150 and 300 season tickets become available each season for reassignment. Terrapin Club members without season tickets, or those who request and qualify for additional tickets, must be on the men's basketball wait list to be considered.

Seat Location

for all Terrapin Club members who qualify for men's basketball tickets in 2007-08

1. Seat locations are determined and assigned in Terpoint priority rank order, based on Terpoint priority rank on April 30, 2008.** The donor with the best ranking will select first. The assigned seat location will remain in effect for four seasons, provided the season ticket holder does not decrease his/her annual Terrapin Club giving level during the four-year seating period.
2. Season ticket holders will be able to select their seats in person in an administrative office in the Comcast Center at a set appointment time between June and July 2008. The donor with the best ranking will select first. Seats will be selected off a chart of the Comcast Center. Donors who are unable to select their seats in person may do so by telephone, or can appoint a proxy to select on their behalf. A seat selection chart will be updated in real-time and available to be viewed online during the seat selection process.
3. Terpoint Donors cannot be guaranteed the rights to the same seats as they have during the 2007-08 season. Donors will be able to select from the best available seat at his/her appointment time.
4. Building Partners II Campaign Donors will have their seat selection appointments assigned based on their April 30, 2008 Terpoint priority rank, along with all Terpoint Donors. The seats assigned to Building Partners II participants will become permanent assignments.
5. Consistent with current Terrapin Club policy, a Terpoint Donor who decreases his/her annual contribution level between the 2008 and 2012 seat adjustments will be subject to an interim reassignment based on the donor's new Terpoint priority rank. The donor will be allocated the number of seats entitled at the new giving level, which could result in the donor purchasing fewer tickets than the previous season.

** Due to the April 30, 2008 deadline, donors are encouraged to make their 2008-09 contribution by April 30 rather than the traditional June 30 renewal deadline. This earlier deadline is due to the required time needed for self-selection of seats. Donors will receive annual gift credit (8 points per \$100) for gifts attributable to one membership year. A qualifying gift is one made for the 2007-08 or 2008-09 membership year. During Seat Adjustment, all other annual gifts will receive cumulative gift credit (4 points per \$100).

Seat Adjustment for Courtside Seats

Minimum Qualifications for Courtside Seats:

1. Top 100 in Terpoint priority rank order.
2. Top Terp or Coaches Club level annual contribution.
3. Additional contribution required

Reassignment Guidelines:

1. Courtside seat holders for the 2007-08 season who continue to meet the above qualifications will have the opportunity to secure two Courtside Seats during the seat adjustment. The location of their Courtside Seats could change based on their April 30, 2008 Terpoint priority rank.
2. The only exception to the reassignment of Courtside Seats are Builder and Architect level Building Partners, who were able to choose two Courtside Seats as a part of their long-term seat assignments.
3. Courtside Seat holders for the 2007-08 season who no longer meet the qualifications as of April 30, 2008, will not have the opportunity to secure Courtside Seats for the 2008-09 season.
4. Should Courtside Seats become available for the 2008-09 season, the seats will be offered in Terpoint priority rank order to top-100 ranked donors who do not already have Courtside Seats and are on the Courtside Seat wait list.
5. Courtside Seat selection for the 2008-12 seating period will be held for qualifying donors. Appointments will be assigned based on the April 30, 2008 Terpoint priority rank.



Seat Selection Process

1. Seat selection will take place in an administrative office in the Comcast Center from June through July 2008. Donors will select their seats from a seating chart with the assistance of Terrapin Club and Ticket Office staff members.
2. Each donor will be assigned a specific appointment time based on the Terpoint priority rank of April 30, 2008. The donor with the best ranking will select first.
3. Each donor and guest will be able to enter Comcast Center at least 30 minutes prior to his or her appointment time, enabling the donor to view an updated seat selection chart to know which locations are available before the time to actually select the seats. The selection process will be done in an administrative office. The Comcast Center seating bowl will be open (subject to special events scheduled for the arena) so donors can tour the lower and upper seating bowls to aid in determining seating preferences. Should special events prevent access of the seating bowl during the actual seat selection process, Terpoint Donors may visit Comcast Center during normal business hours (Monday – Friday 8:30am – 5pm) to tour the lower and upper seating bowls in the weeks leading up to the selection process. The accessibility of Comcast Center for tours of the seating bowl will be publicized to Terpoint Donors in Spring 2008.
4. During the pre-appointment time, donors will have an opportunity to visit with a Terrapin Club staff member and review an up-to-date seating chart in the waiting area should there be questions about the selection process or available seats.
5. At the donor's assigned appointment time, a staff member will escort the donor to the selection room where the donor will select seats from the seating chart.
6. After selecting seats, the donor will next confirm the selection with a Ticket Office staff member.
7. Should a donor not be able to personally come to campus to select his or her seat location, the donor may do so by telephone, or can appoint a proxy to select on his/her behalf. In either case, the donor must send written notification to the Terrapin Club Office prior to the assigned appointment day. A seat selection chart will be updated in real-time and available to be viewed online during the seat selection process.
8. Should a donor miss his or her appointment, a staff member will select the best available seats at the donor's assigned time.

Terpoints

Terpoints, which measure the relative support of Terrapin Club members, reward the loyalty, longevity and generosity of our supporters. The person with the most Terpoints is ranked #1. Donors receive Terpoint credit for their gifts to the Terrapin Club for scholarships and all other gifts made for capital projects, endowments, "friends of" (team) groups and other needs. Terpoints reward consecutive years of membership, new member referrals, and the length of time season tickets are purchased for football and men's and women's basketball while a Terrapin Club membership is maintained. The Terpoint system was enhanced in 2006, following a recommendation from the Terrapin Club Board of Directors, to increase the relative value of longevity of years of membership and years of season ticket purchase in the Terpoint formula.

Factors that Determine Your Terpoint Priority Ranking:

Annual Scholarship Gift	8 points per \$100
Current Capital Gift	8 points per \$100
Cumulative Annual/Capital, Endowment and "Friends of" Gifts	4 points per \$100
Current Byrd Suites Gift	2 points per \$100
Cumulative Byrd Suites Gift	1 point per \$100
Terrapin Club Membership Referrals	4 points per \$100 (1st year gift)
Number of Consecutive Years of Membership	
1 – 10 years of consecutive giving	8 points per year
11 – 20 years of consecutive giving	12 points per year
21 – 30 years of consecutive giving	16 points per year
31+ years of consecutive giving	20 points per year
Years of Season Ticket Purchase (Football, Men's and Women's Basketball)	6 points per season, per sport*
Irrevocable Planned Gift (based on net present value)	2 points per \$100

*Applies to the years the member was both a Terrapin Club member and a season ticket holder.



UMCP Faculty and Staff

Seat Adjustment for Faculty/Staff Terrapin Club Members

1. Full-time or retired UMCP Faculty and Staff (FS) who are members of the Terrapin Club and have seats in Comcast Center in the 2007-08 season are considered FS Terpoint Donors.
2. A recommended number of Terpoints will be established as a threshold that existing Faculty/Staff season ticket holders (Faculty/Staff Terpoint Donors) must reach to maintain their status as a Faculty/Staff Terpoint Donor. The FS threshold number of Terpoints for the 2008-09 seat adjustment will be determined and shared with FS Terrapin Club members at a later date.
3. Existing FS Terpoint Donors will qualify for seats in the Comcast Center for the 2007-08 season by meeting this FS threshold number of Terpoints. This will apply to the same number of seats the FS Terpoint Donor had in 2007-08, whether or not the FS Terpoint Donor upgrades his/her membership level. It would be applicable only to the FS Terpoint Donor maintaining an opportunity to purchase season tickets, and not to a particular seat location.
4. Seat locations for FS Terpoint Donors will be determined in Terpoint priority rank order, based on one's Terpoint priority rank on April 30, 2008. FS Terpoint Donors have the option of having their seats assigned in rank order with all other Terpoint Donors in any section of Comcast Center, or FS Terpoint Donors may have their seats assigned in rank order in the two sections (Sections 110 and 213) in the building specifically designated only for UMCP Faculty and Staff.
5. FS Terpoint Donors cannot be guaranteed the rights to the same seats during re-assignment.
6. Should seating opportunities remain after all FS Terpoint Donors who met the FS threshold number of Terpoints have been accommodated, ticket requests will be considered in Terpoint priority order from: 1) FS who qualify for additional season tickets; 2) FS who are members of the Terrapin Club but did not have men's basketball season tickets in 2007-08; and, 3) FS Terpoint Donors who did not meet the threshold, so long as seats remain.

Faculty/Staff Who Are Not Terrapin Club Members

It is unlikely that seats will be available for FS who are not Terrapin Club members. However, should seats remain after all FS who are members of the Terrapin Club have been accommodated, ticket requests will be considered from other FS in the following priority order:

1. Full-time or retired UMCP FS who are not members of the Terrapin Club, but were men's basketball season ticket holders for the 2007-08 season.
2. Full-time UMCP FS who are not members of the Terrapin Club and did not have men's basketball season tickets for the 2007-08 season.
3. Part-time UMCP FS, whether or not they are members of the Terrapin Club.

Seat Assignments

1. All FS seats will be assigned in Terpoint priority order for FS who are members of the Terrapin Club. FS Terpoint Donors will be able to select seats in person in an administrative office in the Comcast Center at a set appointment time in June and July 2008. Seats will be selected off a chart of the Comcast Center.
2. FS Terpoint Donors who are unable to select their seats in person may do so by telephone, or can appoint a proxy to select seats on their behalf. A seat selection chart will be updated in real-time and available to be viewed online during the seat selection process.
3. For FS who are not Terrapin Club members, but qualify for tickets in the 2008-09 season, seat assignments would be based upon longevity as a season ticket holder. The selection order for Faculty/Staff nonmembers with the same number of years as season ticket holders would be decided randomly. This option is only relevant if seats are available after all FS Terrapin Club members are seated.

Other FS Guidelines

1. In order to accommodate as many FS as possible, each FS member will be able to buy two season tickets; or the total of two tickets, plus one ticket for each dependent child 18 years of age and under. The number of dependent children 18 years of age and under will be verified annually by the Terrapin Ticket Office, and must be substantiated by certified copy of the child's birth certificate.
2. FS who are members of the Terrapin Club may select to have the number of seats they are eligible for according to their Terrapin Club gift level, or they may get the number of seats they are eligible for as a FS member, not a combination of both.
3. Each FS member's employment status will be verified annually by the Terrapin Ticket Office.
4. All UMCP FS members will continue to be provided men's basketball season tickets for 80% of the face value without requirement for any specific Terrapin Club giving level, a benefit the Department of Athletics is pleased to provide.



Seat Adjustment Questions and Answers

1. Who was involved in creating and reviewing the Terrapin Donor Seat Adjustment Plan?

As with the previous two plans, the Athletic Department sought the leadership of a volunteer committee, the Seat Adjustment Review Committee, for Terpoint Donor seats. The committee consisted of Terrapin Club members at all giving levels, as well as faculty and staff, to review the process from the 2005 Seat Adjustment and to make recommendations to the Athletic Department for improvements to the seat adjustment plan. The Committee met three times, between April and May 2006, and reviewed feedback about the process, which included emails, letters and phone calls from donors. All Terrapin Club members received notice of the Committee meeting dates and were encouraged to send comments and questions for consideration by the Committee.

2. What are the differences between the 2005 Seat Adjustment plan and the 2008 plan?

Based on feedback from donors following the 2005 Seat Adjustment, the Seat Adjustment Review Committee recommended the following changes: 1) Terpoint Donors would be able to self-select their seat assignments instead of having the assignments made by staff based on donor preferences; and, 2) seat selections would be made in Terpoint priority order without any guarantee on same or similar seat assignments made to donors whether or not they maintained or improved their Terpoint priority rank.

3. What are the benefits of using a threshold number of Terpoints for the Seat Adjustment process?

The Terpoint Donor seat adjustment process, using a threshold number of Terpoints, allows for the following: 1) season ticket holders will be able to determine specifically what is required to maintain the opportunity to purchase season tickets in Comcast Center nearly a year before the seat adjustment occurs; and 2) Terrapin Club staff can clearly explain to donors what must be achieved to retain the opportunity to purchase season tickets. The threshold provides stability and certainty to donors as they will know what it takes to maintain seats in Comcast.

4. Does meeting the threshold number of Terpoints guarantee seat location?

No. Seat locations will be assigned in Terpoint priority rank order.

5. Why is the threshold to qualify for seats for the 2008 Seat Adjustment higher than it was during for 2005?

In order to determine the threshold number of Terpoints, we used the projected median number of Terpoints

for the top 150 members on the men's basketball season ticket wait list. The number of Terpoints for a member on the current wait list is higher than a member on the wait list had in 2005; similarly, the number of Terpoints a season ticket holder has currently is higher than what the season ticket holder had in 2005.

6. Why can't one's seat location be guaranteed?

With the exception of Building Partners, seat assignments for season ticket holders are reassigned during Seat Adjustment. Maryland Athletics is not a professional entity, so we do not assign a specific dollar amount to renew a specific seat, as some professional teams do. Donors will select their seats at an appointment time determined by their Terpoint priority ranking. Because donors are selecting their own seats, it is impossible for staff to predict the seating preferences of each individual donor.

7. How will the actual seat assignment process take place?

Donors will have the opportunity to select seats in person in an administrative office in the Comcast Center at a set appointment time between June and July 2008. Seats will be selected off a chart of the Comcast Center. Donors who are unable to select their seats in person may do so by telephone, or can appoint a proxy to select on their behalf. A seat selection chart will be updated in real-time and available to be viewed online during the seat selection process.

8. Why do I need to select seats off a chart rather than in the Comcast Center seating bowl itself?

From a practical standpoint, it is more secure to validate the seating process off a chart in a controlled administrative office rather than "tagging" seats inside the seating bowl. In addition, conducting the seating process inside the seating bowl would be disruptive to camps and other previously scheduled activities that go on during the summer months. Terpoint Donors will have ample time to view seats inside the Comcast Center during normal business hours both before and during the seat selection process (subject to scheduled special events).

9. Can those without season tickets ever get season tickets?

Yes. Over the past eight years, the University of Maryland has had an annual attrition rate of 2% to 3% in men's basketball season tickets. That means 150-300 seats have become available each year. This happens naturally due to people moving out of the area and other reasons. Another way seats can become available is from current season ticket holders who do not ultimately choose to meet the threshold number of Terpoints,

or individuals whose needs change and they order fewer tickets.

10. Why doesn't the Terrapin Club give more points to recognize loyalty and longevity?

It does. In fact, when comparing Maryland's priority point system to those of other ACC institutions, the Terpoint system generously recognizes and rewards loyalty and longevity. And, to better reward donors for their loyalty and longevity, the Terpoint system was enhanced in the summer of 2006 following a recommendation from the Terrapin Club Board of Directors to increase the points awarded for years of membership and years of season ticket purchase in the Terpoint formula. Now the longer a donor is a member, the more Terpoints he or she receives. In addition, the Terpoint system continues to award 4 points per \$100 in historical gift credit for contributions made during the member's lifetime, rewarding total financial support to the Athletic Department through gifts for annual scholarship and capital projects and other needs. Membership referrals are also recognized.

11. How will Life members be affected by the seat adjustment?

Life members who did not make a capital campaign gift to become a Building Partner to qualify for long-term seating rights, are classified as Terpoint Donors. Therefore, they are a part of the seat adjustment process. Along with all other Terpoint Donors, specific seat assignments for Life members will be made in Terpoint priority rank order. Life members will continue to receive their four complimentary tickets and will not be required to make an annual contribution, although nearly fifty percent of Life members voluntarily do make an additional annual contribution to support our student athletes.

12. I have increased my annual commitment with the intent of qualifying for additional season tickets. Will I be able to secure additional tickets during the seat adjustment process?

While the assurance to Terpoint Donors who meet the threshold number of Terpoints is for their ability to renew the exact number of tickets held during the 2007-08 season, there will be an opportunity for Terrapin Club members who upgrade their membership level (and are eligible for an increased number of season tickets) to request additional tickets. This is a normal, annual occurrence, and can happen during the seat adjustment process, as well. Requests for additional tickets will be considered in Terpoint priority rank order, along with orders from new season ticket customers. There is no way to guarantee that the additional tickets will be provided. Terrapin Club members

without season tickets, or those who request and qualify for additional tickets, must be on the waitlist to be considered.

13. I would like to prepay future years' Terrapin Club contributions in order to earn additional Terpoints. May I do that?

You may pre-pay your annual donation for the 2009-10 membership year and beyond; however, you can only receive annual gift credit (8 points per \$100) for gifts attributable to one membership year. A qualifying gift is one made for the 2007-08 or 2008-09 membership year, and received postmarked by April 30, 2008. All other annual gifts will receive cumulative gift credit (4 points per \$100).

14. Will a Terrapin Club member who doesn't have men's basketball season tickets during 2007-08 be able to secure tickets for the 2008-09 season?

Members without season tickets in 2007-08 will be given the opportunity to request tickets for 2008-09 by indicating their interest through the men's basketball season ticket waitlist. We are unable to provide an assurance to these members that they will definitely qualify for tickets, because that would run the risk of guaranteeing more seats than exist. However, with the normal annual attrition in men's basketball season tickets (generally 150-300 tickets are assigned as new ticket orders each season), and the seats which become available from existing season ticket holders who do not meet the threshold number of Terpoints, there should be a limited number of tickets available each year for Terrapin Club members who desire to become men's basketball season ticket holders.

15. If I qualify for tickets as a new season ticket customer in 2008-09, how will my seats be assigned?

Whether a Terrapin Club member qualifies for tickets for the 2008-09 season as a new or existing season ticket customer, all Terpoint Donor seats will be assigned in Terpoint priority rank order.

16. As a Terrapin Club member who desires but does not have men's basketball season tickets, I do not understand why existing season ticket holders who might ultimately have fewer Terpoints than me have the opportunity (by meeting the threshold number of Terpoints) to qualify for tickets in the seat adjustment process before I do.

This, too, was a discussion point for our volunteer committee for the 2005 Seat Adjustment, as they tried to balance the needs of the existing season ticket customers with those of Terrapin Club members on the men's basketball season ticket wait list. The 2005 committee determined then and the more recent

Seat Adjustment Review Committee agreed: the Terpoints of the donors on the men's basketball season ticket waitlist would be a key factor used in establishing the threshold number of Terpoints. On balance, the Committee believed that those already purchasing tickets should have the opportunity to maintain tickets, as long as they meet the required threshold. This does not guarantee any particular seat location, even when the threshold number is achieved.

17. As an existing season ticket holder, will I be able to purchase season tickets if I do not meet the threshold number of Terpoints?

A season ticket holder for 2007-08 who does not meet the threshold number of Terpoints set for the seat adjustment process will take a chance on not qualifying for tickets for the 2008-09 season. These members would have the opportunity to purchase tickets only should seats be available for donors at their Terpoint priority rank.

18. May I request my seats be assigned next to my friend's seats?

Yes. Terpoint Donors who wish to sit together must request in advance to have their seat selection appointment times set at the same time and then may choose their seats together. Appointment times will be assigned in order of the person in the group with the lowest Terpoint total. Each member of the group must note the request in writing no later than April 30, 2008.

19. Will the Terrapin Club staff be able to tell me exactly how many Terpoints I will need to have in order to maintain my specific seat location?

No. On any given day, we can tell you what it would take to move from one priority rank to another, but that figure is only accurate for that moment in time, since one's Terpoint priority rank is relative to gifts and membership referrals that other Terrapin Club members might make. What can be done is to know with certainty that one will be able to maintain tickets in the building by meeting the threshold number of Terpoints.

20. I contributed to the Building Partners II Campaign. When do I select my seats?

Seat selection appointments for Building Partners II donors will be assigned based on their April 30, 2008 Terpoint priority rank, along with all Terpoint Donors. The seats assigned to Building Partners II participants will become permanent assignments, while Terpoint Donors will be subject to have their seats reassigned in the next seat adjustment in 2012.

2008 Seat Adjustment CALENDAR

April 30, 2008 Postmark deadline for gifts and membership referrals to count toward Terpoint Donor priority rank for seat selection purposes for the 2008 Seat Adjustment. All 2007-08 season ticket holders who meet the 550 threshold number of Terpoints as of April 30, 2008 will be included in Seat Adjustment.

May 19, 2008 Terrapin Club staff will begin to send Terpoint Donor appointment letters.

May 23, 2008 Mailing to a select number of Terrapin Club members from the men's basketball wait list who qualify for seats for the 2008-09 season and, therefore, will be included in the seat selection process. Members on the wait list include those who are eligible for additional tickets based on giving level or who did not have season tickets in 2007-08 but want tickets for 2008-09. Terrapin Club members who wish to have their name placed on the men's basketball wait list to be considered for seats for the 2008-09 season should contact the Terrapin Ticket Office no later than March 31, 2008.

May 27, 2008 Terrapin Club staff will send notification to members who did not qualify for tickets based on their Terpoint priority rank, and will add those members to the men's basketball ticket wait list. Tickets that remain unpaid by the deadline will be reassigned to individuals on the wait list.

June 16 - July 25, 2008 Terpoint Donor seat selection will take place using a chart of the seating bowl in an administrative office in the Comcast Center. A seat selection chart will be updated in real-time and available to be viewed online during the seat selection process.

August 2008 Red/White Terpoint Donors (half-season ticket holders) will be contacted to indicate package preference. Red/White Terpoint Donor seat assignments will be made by Terrapin Club and Ticket Office staff, based on April 30, 2008 Terpoint priority rank.

August 2008 Following the release of the 2008-09 men's basketball schedule, the Ticket Office staff will mail men's basketball season ticket renewal applications, with seating and parking assignments noted, to all Terrapin Club members who qualified for tickets. The deadline date for return of the men's basketball renewal applications with payment will be three weeks after the mail date.