



ONLINE TICKET TRANSFER

This benefit allows **season ticket holders** the opportunity to electronically transfer their season tickets to another person of their choosing. With the ticket transfer benefit, you can transfer your game ticket(s) to friends or family members by following a few simple steps.

Benefits

- Simplify the transfer of tickets to friends or family on short notice
- Receive transferred tickets instantly by print-at-home delivery
- Support the Yellow Jackets by filling Bobby Dodd Stadium

How to transfer a ticket in 4 easy steps

Step 1: Sign into your online ticket account at www.ramblinwreck.com.

- If you have already activated your online ticket account, just enter your account number and password.
- If you have forgotten your password, click the "Forgot Password" link, enter your email address and it will be sent to you.
- If you have never activated your online ticket account, click "Register" under 'Not Registered Yet?'. You will need to have your customer account number and PIN. Contact the Georgia Tech Ticket Office at 888-TECH-TIX if you do not have this information.

Step 2: Once you have signed in/activated your account, click the "Transfer Tickets/Items" link under Manage My Tickets.

Step 3: You will then see a list of tickets available for transfer. Click the "Transfer" link below the ticket(s) you would like to transfer.

Step 4: Select the specific seat(s) you would like to transfer for that game and carefully type in the recipient's name and email address.

There is a \$3.50 charge to transfer tickets. You may select to pay the charge yourself or have the recipient pay the charge when they accept the tickets.

You have now transferred your tickets. The recipient will receive an email to let them know that you have transferred tickets to them. They will have the choice to accept or reject the transfer within 48 hours. You will be sent an email notice of their acceptance or rejection.

If the tickets that are being transferred are accepted, your tickets will be cancelled and the barcode will be deactivated. The original tickets are now invalid. Please note that if you attempt to use your transferred tickets for admittance to the game, the tickets will be rejected at the gate when scanned and your ticket privileges may be revoked.

The entire ticket transfer transaction must be completed before 4 hours prior to game time.

How to cancel a transaction

Ticket transfers can only be cancelled prior to the recipient accepting the transfer or after the recipient rejects the transfer. To cancel a transaction, complete the steps above.

- Select the "View/Cancel Pending Transfers" link under the tickets you would like to cancel.
- Check the "Ticket Information" box and click "Submit"
- You will be routed back to the page with a list of your tickets and given a message that the ticket transfer has been cancelled.

After the transaction has been cancelled by you or rejected by the recipient, you may now transfer the tickets to another person or retain the tickets and use them yourself.

The Recipient

After the transfer has been initiated, an email will be sent to the recipient with an active link in the message. The recipient will click on the link and enter the email address where the ticket transfer was received.

- If they already have an online ticket office account, they will be able to sign in using their account number and password.
- If not, they will need to create a new account by clicking the "Register" link.
- An email will be sent to them with each ticket attached as a .pdf.

The recipient must accept the ticket transfer within 48 hours of the transfer initiation or the transaction will be cancelled automatically. The entire transfer (both initiation and acceptance) must be completed before 4 hours prior to scheduled time of event.

Questions?

Please call the Georgia Tech Ticket Office at 888-TECH-TIX with questions or email us at tickets@athletics.gatech.edu.

(Note: All requests for ticket transfer of Premium Seating areas must go through Kyle Shields, Director of Premium Seating at 404.385.5093.)