

# ***BOSTON COLLEGE***

***E A G L E S***™



## ***2011-2012 MEN'S BASKETBALL VISITING TEAM GUIDE***



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# ATHLETIC DEPARTMENT STAFF

## GAME CONTACT

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## MARKETING

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## OPERATIONS

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Events Administrator

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Operations (Visiting Team Liaison)

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## SPORTS MEDICINE

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Assistant Director - Sports Medicine

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## BOSTON COLLEGE POLICE

Emergency: 617.552.4444

From a campus phone: 2.4444

Non-Emergency: 617.552.4440

From a campus phone: 2.4440





# ***GENERAL INFORMATION***



# GENERAL INFORMATION

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## Airports:

### Logan International Airport

Telephone: 800.23.LOGAN  
Boston, MA  
Miles to Boston College: 10

### Manchester-Boston Regional Airport

Telephone: 603.624.6556  
Manchester, NH  
Miles to Boston: 60

### T.F. Green Airport

Telephone: 401.737.8222  
Providence, RI  
Miles to Boston College: 55

### Hanscom Air Force Base

Telephone: 781.274.0010  
Bedford, MA  
Miles to Boston College: 20  
No Commercial Service

## Bus Company:

### Peter Pan

Telephone: 800.343.9999  
Contact: Lenny Rottenberg  
Cell: 617.799.1732

## Car Rental:

### Alamo

Telephone: 877.222.9075

### Avis

Telephone: 800.230.4898

### Budget

Telephone: 800.527.0700

### Enterprise

Telephone: 800.261.7331

### Hertz

Telephone: 800.654.3131

### National

Telephone: 800.227.7368

## Concessions:

Stands are located throughout the concourse of Conte Forum. All stand locations accept debit and credit cards including Visa, MasterCard, American Express, Discover, Diners Club and Boston College Student ID cards for payment.

## Driving Directions:

Please refer to Appendix A for directions to campus.

## Facility Information:

The Silvio O. Conte Forum opened in 1988 and serves as home to the men's basketball office suite, locker room, strength and conditioning, and sports medicine facilities. The main arena of Conte Forum has a seating capacity of 8,606 and includes eight luxury boxes. Overlooking either end of the arena are two state-of-the-art Jumbotron installed in September 2009. The facility is equipped with a 950-seat auxiliary gym for basketball practice and Olympic-sport competition. Conte also houses the Athletics Department staff offices and the Athletic Ticket Office, which is located at Gate B.



# GENERAL INFORMATION

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## **Game Ball:**

Boston College uses the Wilson Solution NCAA Game Ball. Official ball of the NCAA tournament.

## **General Public Entrance:**

Fans attending the game should enter Conte Forum through Gate C. In order to get to Gate C, fans should take a right upon exiting the garage and continue straight down Campanella Way to Gate C. Player Guest Will Call is located at Gate B on the opposite side of Conte Forum. Fans purchasing tickets should walk to the right of Gate C around Conte Forum and into Conte Loop, where Gate B is located.

Visiting Team Will Call is located at Gate B at the top of the stairs directly in front of the glass entrance doors.

## **Hotel Information:**

### **Holiday Inn Brookline**

1200 Beacon St.  
Brookline, MA 02446  
Telephone: 617.277.1200  
Contact: Stephanie Urban  
Direct Line: 617.598.7637  
Email: [surban@brooklineinn.com](mailto:surban@brooklineinn.com)  
[www.holiday-inn.com/bos-brookline](http://www.holiday-inn.com/bos-brookline)

### **Newton Marriott Hotel**

2345 Commonwealth Avenue  
Newton, MA 02466  
Telephone: 617.969.1000  
Contact: Alyssa Werbela  
Direct Line: 617.630.3511  
Email: [Alyssa.werbela@marriott.com](mailto:Alyssa.werbela@marriott.com)  
[www.newtonmarriott.com](http://www.newtonmarriott.com)

### **Sheraton Needham Hotel**

100 Cabot St.  
Needham Heights, MA 02494  
Telephone: 781.444.1110  
Contact: Secil Kaufman  
Direct Line: 781.292.3869  
Email: [secil.kaufman@sheraton.com](mailto:secil.kaufman@sheraton.com)  
[www.starwoodhotels.com](http://www.starwoodhotels.com)

### **Crowne Plaza Hotel (Boston- Newton)**

320 Washington Street  
Newton, MA 02458  
Telephone: 617.630.2923  
Contact: Jennifer Rose  
Email: [jrose@cpbostonnewton.com](mailto:jrose@cpbostonnewton.com)



# GENERAL INFORMATION

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## **Locker Room ACCOMMODATIONS:**

The visiting team locker room is located on the South Side of Conte Forum. A representative from the Athletic Operations staff will be on site to meet your team upon arrival and will escort the team to the locker room location. The Atlantic Coast Conference policy of providing supplies in the visiting team locker room ensures your team of the following:

- 25 towels for workout day
- 25 towels for game day
- 1 ½ cases of electrolyte drinks
- 1 Treatment-taping table
- 1 Ice chest with ice bags
- 1 Five-ten gallon cooler filled with water and a sufficient supply of cups
- 1 Operating 4 pack hydrocollator with covers
- Biohazard supplies including:
  - Gloves
  - Hand antiseptic
  - Biohazard disposal bags
  - Sharps container

## **National Anthem Protocol:**

Per ACC policy, each institution must follow the protocol listed below for all men's basketball games (conference and non-conference).

- The national anthem will be played when there is 0:00 showing on the game clock.
- When the horn sounds at 0:00, all players and all coaches will line up directly in front of their bench and face the flag.
- The PA Announcer will introduce the anthem by reading the script provided by the Conference Office.
- Introductions and starting lineups will immediately follow the playing of the anthem. Normal game procedures will follow.

***\*Please note the National Anthem Timing Protocol is subject to change based on the TV production company.***



# GENERAL INFORMATION

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## **Parking:**

### **Team Parking**

- Visiting Basketball teams must direct their bus driver to park their bus in the Conte Loop area outside of Gate B on the South Side of Conte Forum.
- Access to this area is achieved by entering campus via Beacon St. Please see Campus Map in Appendix C.

### **Visiting Fan Parking**

- The general public will be asked to enter campus via the St. Ignatius Gate. Parking will be provided in various lots such as the Commonwealth Avenue Garage, Robsham Lot, and the Flynn Complex parking lots. Boston College Police Officers will be available to direct general public to the nearest available parking location.

### **Flynn Fund/University Issued Permit Holder Parking**

- The Beacon Street Garage will be reserved for PERMIT HOLDERS ONLY (Boston College issued parking permits or Flynn Fund parking permits), and will be restricted through 15 minutes after the start of the event when all on campus parking will be open to the general public.
- Certain Flynn Fund Parking Permits will also be allowed to park on Campanella Way.
- Flynn Fund Permit Holders should follow the directions listed on the reverse side of their permit for best access to their parking area.
- Note: Fifteen minutes after the start of an event a limited number of spaces will be reserved on Level 2 of the Beacon St. garage through the duration of the event to accommodate faculty, staff, and students arriving later in the day.



# GENERAL INFORMATION

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## ***Points of Local Interest:***

### **Faneuil Hall/Quincy Market:**

An easy drive from Boston College, Faneuil Hall has long been regarded as one of the finest attractions in the city of Boston. Cobblestone streets and a variety of performers populate this famous shopping area. Sample the food from the dozens of vendors inside Quincy Market or shop at the plethora of stores in the area.

### **The North End:**

Located across Route 93 from Faneuil Hall, the North End is famous for its small streets and Italian restaurants. A small close knit community with an overflow of history awaits any visitor.

### **Harvard Square, Cambridge:**

Harvard University as well as numerous shops and restaurants lie within the Harvard Square area. The beautiful landscape of the college is nestled against a maze of street performers and shopping areas.

### **Fenway Park: 617.471.3332**

Located in Kenmore Square, the home of the Boston Red Sox is the oldest park in Major League Baseball. This historic site has seen many of baseball's famous moments since opening in 1912.

### **The Museum of Science: 617.723.2500**

MOS is an interactive museum that explores the wonders of science through activities, exhibits, and programs located in downtown Boston. The Museum of Science also includes the Omni Theatre, an IMAX theatre. For more information please visit [www.mos.org](http://www.mos.org).

### **The Museum of Fine Arts: 617.267.9300**

Located a short distance from Boston College on Route 9 (Huntington Ave.), the Museum of Fine Arts is one of the leading fine arts museums in the country. For more information please visit [www.mfa.org](http://www.mfa.org).

### **The New England Aquarium: 617.973.5200**

Located right on the water in downtown Boston, the aquarium is a nationally recognized learning resource for people of all ages. Please visit [www.neaq.org](http://www.neaq.org) for more information.

### **Movie Theatres:**

AMC Chestnut Hill Cinema 5  
27 Boylston St. Chestnut Hill, MA  
1.888.262.4386

Kendall Square Cinema - Cambridge  
1 Kendall Square Cambridge, MA  
617.499.1996



# GENERAL INFORMATION

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## **Post-game Meal Information:**

This area is accessed through the Southside of Conte Forum (maroon awning at Gate B) accessible from the Beacon Street entrance to campus (See map in Appendix C). A list of preferred vendors can be found below.

### **BC Dining Services**

(Boxed Lunches)  
Contact: David Early  
617.552.0311

### **Kelly's Roast Beef**

1227 Commonwealth Ave.  
Allston, MA 02134  
617.782.3999  
Contact: Dan Doherty or Artie Perrin

### **Bill's Pizzeria**

753 Beacon Street  
Newton, MA  
617.964.1116

### **Chick-Fil-A**

75 Middlesex Turnpike Suite 2110  
Burlington, MA 01803  
781.272.2110  
Contact: Juan Ortiz

### **Presto's Pizza**

1936 Beacon Street  
Brighton, MA  
617.232.4545

### **Comella's**

1 Boylston St.  
Chestnut Hill, MA 02465  
617-278-2400

## **Practice Times:**

Please complete and return the enclosed "Visiting Team Questionnaire" with your practice requests as soon as possible to:

### **Contact: Matt Conway**

Office: 617.552.6672

Cell: 857.233.3557

Fax: 617.552.4335

Email: [conwayml@bc.edu](mailto:conwayml@bc.edu)

## **Public Transportation:**

### **MBTA**

Telephone: 617.222.3200    Website: [www.mbta.com](http://www.mbta.com)    (Please see map in Appendix D).

## **Radio:**

Visiting Team radio requests must be submitted to the Boston College Media Relations office prior to your visit. Please contact **Dick Kelley** at 617.552.3039 with your radio request.



# GENERAL INFORMATION

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## ***Sports Medicine:***

**Location:** The Athletic Training Room is located on main campus in room 124 on the North side of Conte Forum and will open two (2) hours prior to the start of the game. Beth Gillis, Assistant Director, Sports Medicine, will contact each school's athletic trainer prior to their game to discuss specific athletic training needs. Please contact **Beth Gillis** at 617.552.8266 with any medical questions.

## ***Tailgating:***

Please note that tailgating is NOT permitted.

## ***Taxis:***

### **Newton Taxi**

Telephone: 617.244.6600

### **Red Cab**

Telephone: 617.789.3800

### **Veteran's Taxi**

Telephone: 617.527.0300

### **Yellow Cab**

Telephone: 617.536.3600

## ***Team Bench Policy:***

Per ACC policy, there will be a maximum of 20 chairs placed on the visiting team bench. Due to fire code restrictions, it will not be possible to set up additional chairs at the end or behind the team bench. Any additional coaches, staff, or managers that are not able to sit on the team bench must be issued a ticket to sit in the stands from the visiting team allotment of 75 tickets.

## ***Tickets:***

Per ACC policy, 75 complimentary tickets will be provided for the visiting team. Please reference Appendix E for a diagram of seating locations.



# GENERAL INFORMATION

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## **TV Tip-Off Times:**

### **CBS:**

Typically, CBS games are likely to tip 5 to 6 minutes into the window.

### **ESPN, ESPN2 & ESPNU:**

Single-game windows and the first game of a double or triple header will tip 2 minutes into the broadcast window. There will be a very few select games where they will alter this format and in those situations, member schools will be notified in advance.

The second game of doubleheaders will tip 5 minutes into the broadcast window. They may ask for a five minute grace period prior to the start of the venue's countdown clock. In rare instances ESPN or ESPN2 may seek a later tip when preceded by a live college football game.

### **FOX Sports:**

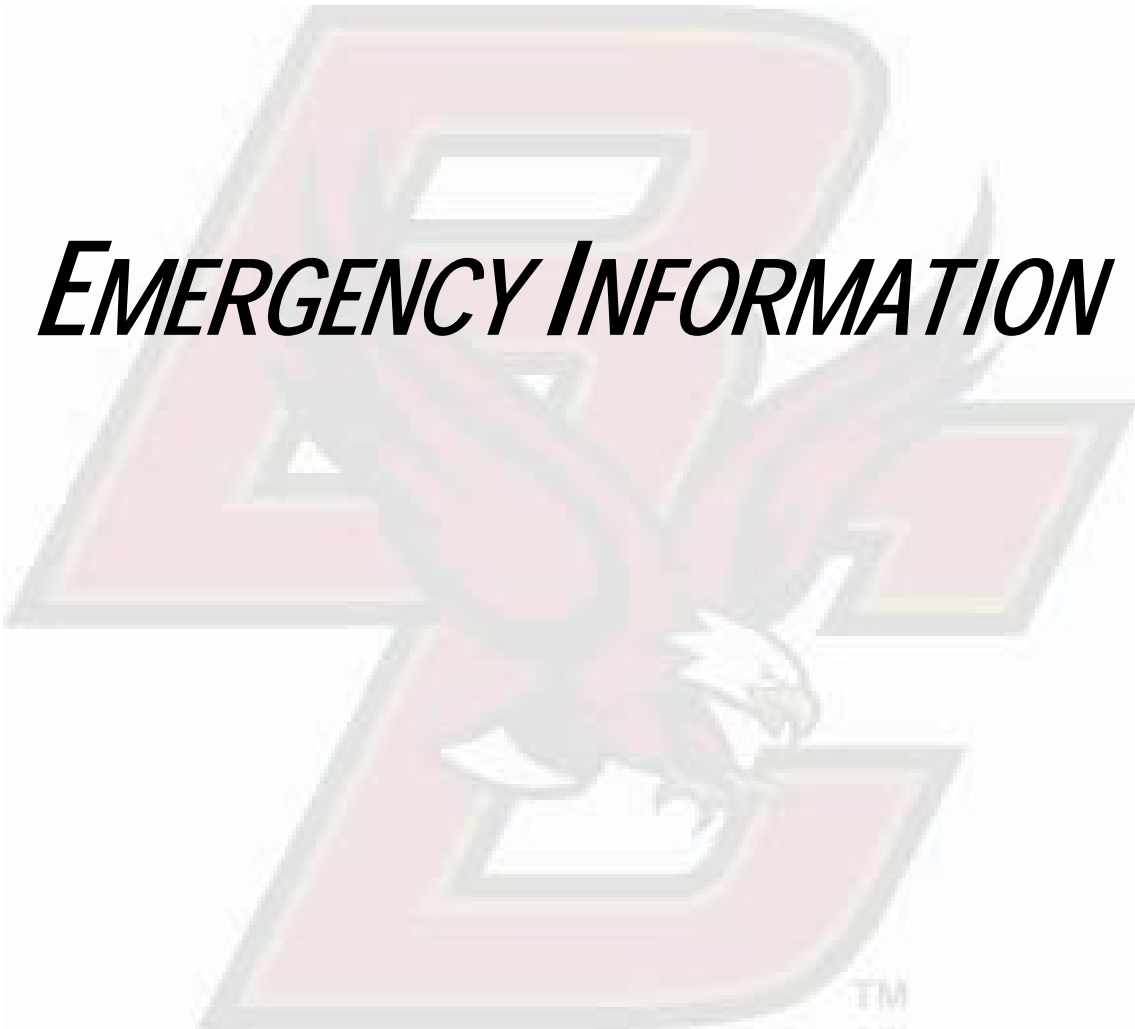
FOX Sports Net South, FS-FL (Sunshine), NESN and Comcast Regional games will tip 6 minutes past scheduled on air time. FOX Sports Net National games will tip 8 minutes past scheduled on air time\*.

\*All Sunday night games scheduled to start at 7:45pm will tip at 7:45pm sharp.

### **Holding TV Tip-Time for Second Game of Doubleheaders for RAYCOM/LINCOLN FINANCIAL:**

In the event that a telecast is the second game of a doubleheader and the first telecast is running long, television has the right to request that the pre-game timing clock at the second game be stopped for an interval of up to five minutes. This request must be relayed by the television producer on site to the time-out coordinator before the pre-game clock reaches the 20 minute mark. Any such request for a delay of a tip-off received after the pre-game clock passes the 20 minute mark will be denied.





# ***EMERGENCY INFORMATION***



# *EMERGENCY PROTOCOL - PRACTICE*

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## ***Emergency Phone Numbers:***

**Boston College Campus Police Emergency:** 617.552.4444

*From a campus phone dial: 2.4444*

**Boston College Campus Police Non-Emergency:** 617.552.4440

*From a campus phone dial: 2.4440*

**Sports Medicine Emergency Number:** 617.552.6666

*From a campus phone dial: 2.6666*

## ***Emergency Phone Locations:***

**Power Gymnasium:** Phone is located on the wall at the south end of the gym, near the water fountains.

**Conte Forum:** Phones are located in the Boston College Athletic Training Room, the hallway outside of the Athletic Training Room, directly beside the north elevator and in the Skate Lobby.

**Conte Forum GPS Address:** 2599 Beacon St. Chestnut Hill, MA 02467

## ***AED Locations:***

Conte Forum North Entrance: Inside the Sports Medicine Door in the North Lobby

Conte Forum South Entrance: In the Skate Lobby (near visiting team locker room)

\*If a student-athlete is injured and needs medical assistance/transportation, please call the Boston College Police Department at 617.552.4444 or on campus at 2.4444.



# *EMERGENCY PROTOCOL - GAME*

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- First responder: Sports Medicine Team Athletic Trainer
- If additional care is needed, the trainer signals an operations staff member to call BCPD (2.4444)
- BCPD requests the ambulance and guides it to the proper location
- Student-athletes will be transported to:
  - St. Elizabeth's Medical Center
  - Beth Israel Deaconess Medical Center (Level 1 Trauma Center).

## ***Home Team Injury:***

- A representative from Boston College (Assistant Coach) will go with the student-athlete to the hospital
- Parents may ride in the ambulance with the student-athlete at the discretion of the ambulance driver
- The Boston College athletic trainer will contact Bert Lenz, Director of Sports Medicine.
- Bert Lenz will contact Gene DeFilippo, Director of Athletics, if needed.

## ***Visiting Team Injury:***

- If a visiting team student-athlete is injured, the visiting team determines what representative, if any, will go with the student-athlete to the hospital
- Parents may ride in the ambulance with the student-athlete at the discretion of the ambulance driver
- The Boston College athletic trainer will contact Bert Lenz, Director of Sports Medicine.
- Bert Lenz will contact Gene DeFilippo, Director of Athletics, if needed.



# HOSPITAL DIRECTIONS

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## **St. Elizabeth's Medical Center:**

736 Cambridge St. Brighton, MA 02135

Hospital Main Number: 617.789.2000

From Main Campus (140 Commonwealth Ave. Chestnut Hill, MA 02467)

Exit the North side of campus and proceed directly across Commonwealth Avenue (Rte. 30) onto Lake Street. Follow Lake Street to the bottom of the hill and at the first traffic light turn right onto Washington Street. Follow Washington Street, going straight through two traffic lights. Approaching the third light, you will see the Medical Center in front of you on the right.

For the Emergency Room, go straight at the third light, drive past the Medical Center (on your right), turn right at the next light (Warren St.), and follow signs for the Emergency Room.

To reach the main entrance of the Medical Center, go straight at the third light, drive past the Medical Center (on you right), turn right at the next light (Warren St.) and the main drive will be your first right.

## **Beth Israel Deaconess Medical Center:**

185 Pilgrim Rd., Boston, MA 02215

Hospital Main Number: 617.667.7000

From Main Campus (140 Commonwealth Ave. Chestnut Hill, MA 02467)

Go east on Commonwealth Ave. (Rt. 30) towards Boston  
Turn right onto Chestnut Hill Ave.  
Turn left onto Beacon St.  
Turn right onto Washington St.  
Take a slight left onto School St.  
School St. turns into Aspinwall Ave. (continue to follow Aspinwall for .5 miles)  
Turn left at Brookline Ave.  
Turn left at Francis St.  
Go right onto Pilgrim Rd.  
Emergency Room will be on the right.





# ***APPENDICES***



## ***Directions to Main Campus - Conte Forum***

**GPS Address: 2599 Beacon St. Chestnut Hill, MA 02467**

### ***From Points North and South:***

1. Take Interstate 95 (Route 128) to Exit 24 (Route 30).
2. Proceed east on Route 30, also known as Commonwealth Avenue, and follow for about five miles to Boston College.
3. Enter BC at the second entrance on the right, at St. Ignatius Church, and then bear left down St. Thomas More Drive.
4. Follow St. Thomas More Drive until you reach Beacon Street and go right.
5. Traveling on Beacon Street, take your first right and proceed to the Conte Loop area.

### ***From Points West:***

1. Take the Massachusetts Turnpike (Interstate 90) to Exit 17.
2. At the first set of lights off the exit ramp, take a right onto Centre Street.
3. Follow Centre Street to the fourth set of lights, and turn left onto Commonwealth Avenue.
4. Follow Commonwealth Avenue 1-1/2 miles to Boston College.
5. Enter BC at the second entrance on the right, at St. Ignatius Church, and then bear left down St. Thomas More Drive.
6. Follow St. Thomas More Drive until you reach Beacon Street and go right.
7. Traveling on Beacon Street, take your first right and proceed to the Conte Loop area.

### ***From Downtown Boston:***

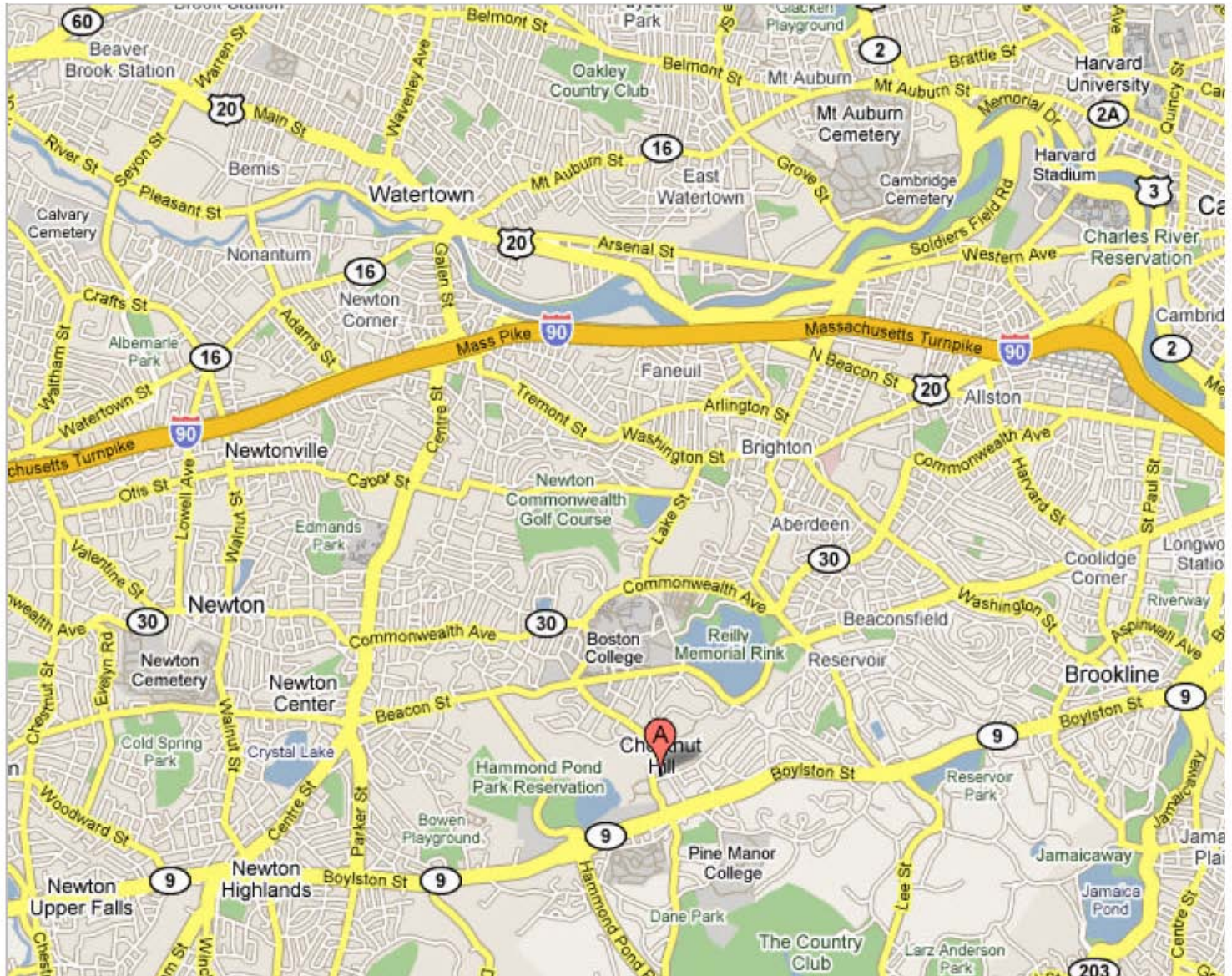
1. Take the Massachusetts Turnpike (Interstate 90) to Exit 17.
2. Take a left over the bridge after passing the Sheraton Tara Hotel.
3. Take the first right onto Centre Street.
4. Follow Centre Street to the fourth set of lights, and turn left onto Commonwealth Avenue.
5. Follow Commonwealth Avenue 1-1/2 miles to Boston College.
6. Enter BC at the second entrance on the right, at St. Ignatius Church, and then bear left down St. Thomas More Drive.
7. Follow St. Thomas More Drive until you reach Beacon Street and go right.
8. Traveling on Beacon Street, take your first right and proceed to the Conte Loop area.

### ***From Logan Airport:***

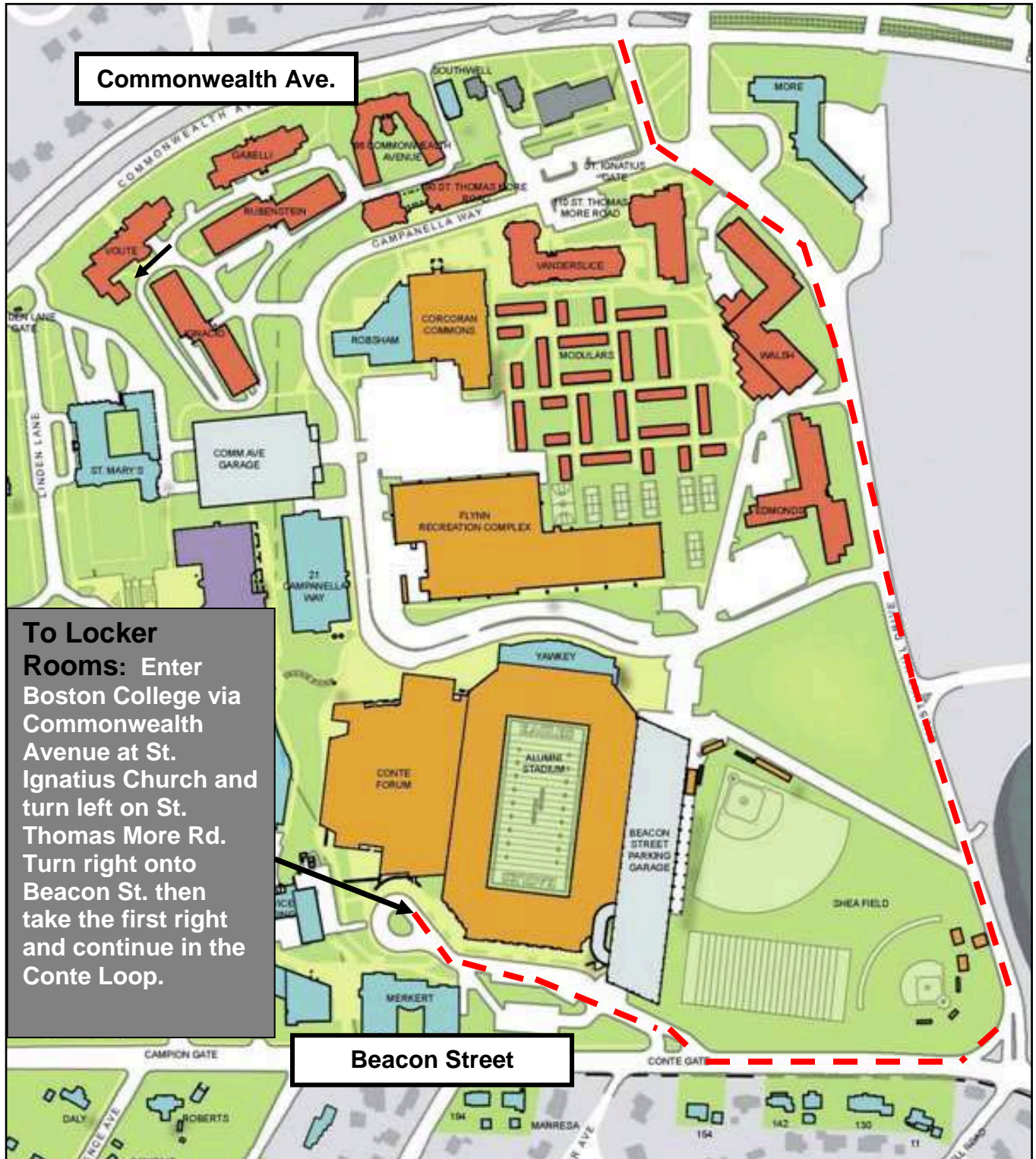
1. Follow signs to I-90 via the Williams Tunnel (Toll).
2. Take the Massachusetts Turnpike (I-90) to Exit 17.
3. Take a left over the bridge after passing the Sheraton Tara Hotel.
4. Take the first right onto Centre Street.
5. Follow Centre Street to the fourth set of lights, and turn left onto Commonwealth Avenue.
6. Follow Commonwealth Avenue 1-1/2 miles to Boston College.
7. Enter BC at the second entrance on the right, at St. Ignatius Church, and then bear left down St. Thomas More Drive.
8. Follow St. Thomas More Drive until you reach Beacon Street and go right.
9. Traveling on Beacon Street, take your first right and proceed to the Conte Loop area.



Map of Chestnut Hill, MA



# Map of Boston College Campus



# APPENDIX - D

## Map of MBTA

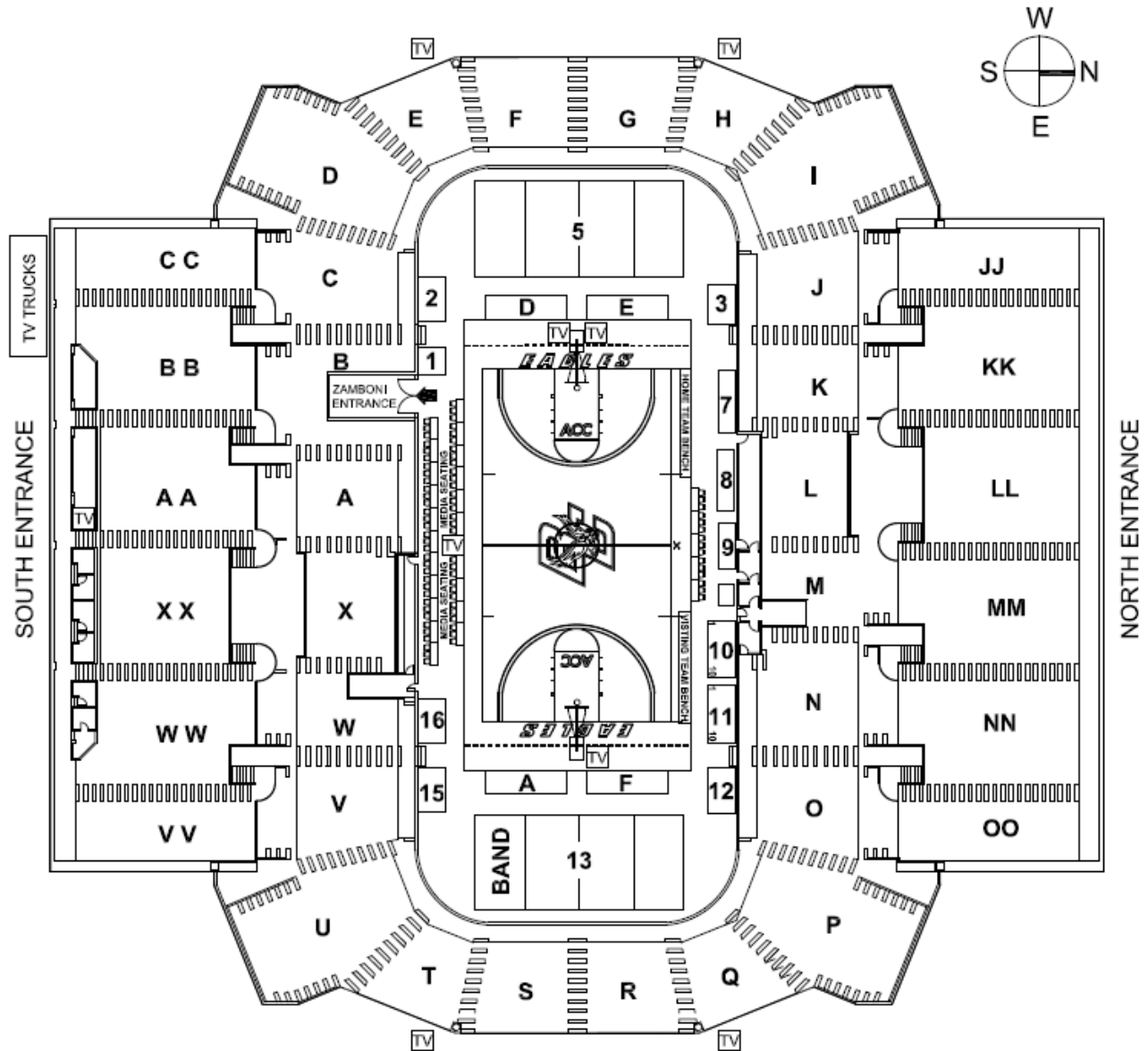


**MASSACHUSETTS BAY  
TRANSPORTATION AUTHORITY  
RAPID TRANSIT MAP**



# APPENDIX - E

## BOSTON COLLEGE - CONTE FORUM



BUILDING & COURT INGRESS/EGRESS FOR VISITING TEAM AND OFFICIALS IS THROUGH PORTAL IN BETWEEN SECTIONS X & W.

OFFICIALS & VISITING TEAM LOCKER ROOMS ARE LOCATED ON FIRST LEVEL UNDER SECTION W.

BACKUP STANTION IS LOCATED UNDER SECTION B THROUGH ZAMBONI ENTRANCE.

 TV CAMERA LOCATIONS.

STUDENT SEATING IS LOCATED IN SECTIONS 5, 13, E, F, G, H, Q, R, S, & T.

VISITING TEAM COMPLIMENTARY SEATING IS LOCATED IN SECTIONS 10, 11, AND N (ROW 1 SEATS 5-16, AND ROW 2 SEATS 12-14).

BAND SEATING IS LOCATED IN SECTION 13.

TV TRUCKS ARE LOCATED OUTSIDE OF THE ZAMBONI ENTRANCE BEHIND SECTIONS BB & CC.



# APPENDIX - F

## **Timeline:** **Sample based on a 7:06 PM Tip Off**

| <b>Real Time</b>  | <b>Event</b>  | <b>Scoreboard Time</b> |
|-------------------|---|------------------------|
| <b>6:00 PM</b>    | <b>Game Clock Starts - Teams have Access to the Court</b><br><i>Conte Forum Gates Open to Public</i>  | <b>0:60:00</b>         |
| <b>6:25 PM</b>    | <b>Boston College Leaves the Court</b>  | <b>0:35:00</b>         |
| <b>6:40 PM</b>    | <b>Boston College Returns to the Court</b>  | <b>0:20:00</b>         |
| <b>6:45 PM</b>    | <b>Officials Test the Replay System</b>   | <b>0:15:00</b>         |
| <b>6:49 PM</b>    | <b>Boston College Leaves the Court</b>  | <b>0:11:00</b>         |
| <b>6:55 PM</b>    | <b>Boston College Returns to the Court</b>  | <b>0:05:00</b>         |
| <b>7:00 PM</b>    | <i>Horn Sounds - National Anthem</i>  | <b>0:00:00</b>         |
| <b>7:02 PM</b>    | <b>Player Introductions</b><br><b>Visiting Team Starters Introduced</b><br><i>Arena Lights Turned Off</i><br><i>Boston College Intro Video Begins(30 seconds)</i><br><b>Boston College Starters Introduced</b><br><i>Arena Lights Turned On</i> | <b>0:00:00</b>         |
| <b>7:05:30 PM</b> | <i>Horn Sounds - Starters to the Court for Tip-Off</i>  | <b>0:00:00</b>         |
| <b>7:06 PM</b>    | <b>TIP-OFF</b>  | <b>20:00</b>           |

### **PREGAME:**

Both teams will be asked to line up in front of their team bench for the playing of the National Anthem followed immediately by introductions of the starting line-ups.

### **ELECTRONIC MEDIA TIMEOUTS:**

In accordance with ACC policy, there will be timeouts at, or immediately following a dead ball, under the 16, 12, 8 and 4 minute marks on the clock during each half. During a timeout, the first horn will sound at 90 seconds (1:30). The second horn will sound at 105 seconds (1:45) at the end of the timeout. The first 30 second timeout of the second half will become a full timeout, regardless of which team calls the timeout or when it is called.

### **TEAM TIMEOUTS:**

60 Second: One (1) per team, per game. It can be carried over to the second half.

30 Second: Four (4) per team, per game. Three can be carried over to the second half.

Each team will receive an additional 30 second timeout in overtime, along with carrying over unused 30 second/60 second timeouts.

### **OVERTIME:**

If necessary there will be a two-minute (0:02:00) intermission between regulation and a five-minute (0:05:00) overtime period. The first timeout called by a coach in each overtime period will become an electronic media timeout.

*Officials Names*

